

## Public Service Commission Hearing:

**August 4, 2011: 6:00 PM**

Good evening and thank you for coming to Lake Wylie to hear our thoughts on CWS's latest rate increase request. My name is Don Long. I am a resident of Lake Wylie and have been a customer of Carolina Water Service, Inc. for 22 years. I am here speaking as an individual resident of the Lake Wylie area. For your reference, I presented comments at the last two hearings on CWS requests for rate increases at the hearings on Docket # 2004-357-WS here in Lake Wylie and on Docket # 2006-92-WS in Lake Wylie and in Columbia as a representative of a Lake Wylie Citizens Committee on Water and Sewer Rates. I am a member of the boards of directors of the Lake Wylie Civic Association and the Lake Wylie Chamber of Commerce, and am a Past President of the River Hills Community Association. It's my belief that all these organizations and the residential developments, businesses and individual residents which they represent would subscribe to and support the comments I am about to make.

Regarding the matter before you:

; First some background:

- According to the CWS application, there are thirty-four (34) CWS operating entities with DHEC operating permits which are providing water and/or sewer services in South Carolina. The Lake Wylie franchise is one (1) of those 34. Taken alone, these figures would make it appear that Lake Wylie is an insubstantial part of the CWS presence. Schedule "G" of the application shows that CWS has 7,644 water service customers and 10,964 sewer service customers in South Carolina. This includes both residential and commercial customers.
- We have estimated through the use of York County GIS and personal observation that there are approximately 3,674 entities in Lake Wylie which are likely to be CWS customers. 3,423 of these are residences and 251 are commercial entities. Based on these estimates, 48% of CWS's South Carolina water customers are here in Lake Wylie. 48 percent... A third of CWS's sewer customers are in Lake Wylie. In combination, nearly 40% of CWS's customers are in Lake Wylie. The other 60% are spread among the other 33 systems. On average less than 2% of CWS's customers reside in each of those other systems. That's less than 400 customers in an average system. One might conclude that these other systems are so small as to be relatively inefficient and that, as a result, Lake Wylie must necessarily be subsidizing the remainder of CWS's operating entities in an operational sense as well in terms of capital investment. I'll elaborate on the latter in a moment. The actual size of the subsidization problem is, of course, obscured because of the almost total lack of financial information about the individual operating entities. The public is basically in the dark as to the operating financials of our supposedly public utilities.

- That Lake Wylie now represents 40% of CWS's statewide presence is, in part, a result of the tremendous local growth. York County experienced 37% growth over the last decade according to the 2010 Census, Lake Wylie grew 137% in the same period, making it the fastest growing area in the second-fastest growing county in South Carolina.

As to the rates being requested:

- We did a study of the rates charged for water and sewer service in other communities nearby to Lake Wylie. We surveyed 11 service providers including the cities of Fort Mill, Tega Cay, York, Clover, and Rock Hill in South Carolina; York County, South Carolina which services unincorporated areas of the county; the cities of Gastonia and Belmont in North Carolina; CMUD which is the combined provider for the city of Charlotte and Mecklenburg County in North Carolina and two private companies – **Tega Cay Water Service** which services the older section of Tega Cay, and **Carolina Water Service** which services Lake Wylie. The results were interesting, to say the least. CWS, based on current rates, was far and away the highest priced provider of the eleven. For an average residential user, CWS's current water rates are approximately 158% of the average rates of the nine (9) public systems, sewer rates 143% and combined rates 150%.
- But that's only the beginning. The proposed rates are even more outrageous. The proposed rates for water are 229% of the average public rates; 229%... The proposed sewer rates are 155% of average, and the combined rates are 182% of average. This borders on the obscene. Why on earth should the citizens and businesses of Lake Wylie be expected to pay over 80% more for water and sewer service than do any of the residents of nine separate areas served by nine separate systems all within 12 miles of Lake Wylie? How can this possibly be justified?
- And consider the impacts on the economy in Lake Wylie: There is a negative impact on potential real estate sales, both residential and commercial. There is a negative impact on local business profitability and competitiveness. There is a negative impact on economic development efforts to recruit new businesses. The current impacts with rates at 150% of local average are bad enough. But 182% will likely be devastating. And for no apparent good reason. Why is a supposedly high-powered private company with 300,000 customers in 15 states unable to compete with nine local government-operated systems? These guys need to be fired...

Regarding the state of the system:

- CWS sent a letter to its customers attempting (unsuccessfully, I might add) to justify this rate request. In the letter they said they had spent \$10 million on capital improvements across their South Carolina system, and listed the projects. That list and personal observation says that not a nickel was spent in Lake Wylie. So the 40% of the CWS customers who reside in Lake Wylie saw no benefit from these expenditures, although they funded a significant part of them. As far as anyone can recall, Lake Wylie has not had any noticeable capital improvements from CWS through the last couple of rate



increases dating back at least 10 years. Thus, while Lake Wylie gets no improvements, it pays for those made elsewhere. Because the public is denied access to the information required to show whether subsidization takes place between and among its public utilities or components thereof, the issue is difficult to resolve. Logically, however, it appears reasonable to conclude that Lake Wylie substantially subsidizes the other much smaller CWS systems.

- Over the past two or so years, York County has negotiated with CWS regarding the possibility of acquiring CWS's Lake Wylie operations. As might be expected, CWS did not provide meaningful information and indicated the need to obtain a ridiculous price for the assets. York County, which has a good deal of expertise in the operation of water and sewer systems, did a careful evaluation of the condition of the existing system and concluded that, particularly the older part of the system was in such need of upgrading that the best the County could afford to offer was to take over the system if CWS would simply walk away from it. This was not a judgment made in haste or in jest. And this judgment took into account the fact that a very significant portion of the Lake Wylie system is new within the last ten (10) years. So much for the state of CWS investment in the current system in Lake Wylie.

Regarding information provided or not provided by CWS:

- I clearly lack the legal training and experience of the learned counsels for CWS, the PSC, and the ORS. Nonetheless, it seems beyond reason that the Public Service Commission should not have the duty, let alone the ability, to request and be provided with any and all information which the PSC can reasonably demonstrate it needs in order to make determinations on residential and business rates for water and sewer service. Your Mission Statement has within one of its Goals words to the effect that the PSC will "Seek to ensure that... core or captive customers with little market power are not unduly burdened with costs... and are provided appropriate service and service options." Water and sewer services are not services where the public has a choice or where competition provides some measure of "self-regulation". But they are services where the cost can have a substantial effect on the financial well-being of the general public. While certain rules of judicial conduct and procedure may necessarily apply, I'm fairly certain it was not the legislature's intent to tie the hands of the PSC regarding the PSC's ability to obtain what they believe is the necessary information to determine what the overall best and most appropriate decision is for all the concerned parties, most particularly the public. I also don't believe it was the legislature's intent to deny the public the information necessary to make an informed judgment on a rate increase request affecting their pocketbooks.
- As you are aware, CWS has consistently refused or excused making available any meaningful data on the individual operating entities which it has in South Carolina. This includes the Lake Wylie system. Thus we have no specific Lake Wylie financial data from CWS such as a balance sheet or an income and expense statement, nor do we have any specific Lake Wylie data from CWS on number or type of customers. The reasons for this lack of available information remain obscure at best. Why a public utility such as

CWS is allowed rate increase after rate increase without the need to provide adequate information for public scrutiny and evaluation of their requests defies logic.

- Utilities, Inc., the parent of CWS, proudly touts its new information system which was installed several years ago. Yet, during the last rate hearing, the company claimed it would cost over \$400,000 just to separate the data for the South Carolina operating entities. They also said that the system would collect detailed data going forward. Well, it's now been a few years, so where's the detailed data? Utilities, Inc. can separate Tega Cay Water Service from CWS, so why not the Lake Wylie portion of CWS from the rest of CWS? Utilities, Inc. routinely separates at least 15 states worth of systems and others within states. Yet what we get with the financial statements in CWS applications is the same tired old format and print style which has been used for at least the last ten years. It's my belief that there really isn't a significant problem providing the data. They just don't want to for fear of what it might show to the public.
- There are no other CWS systems geographically close to the Lake Wylie system. Thus there is virtually no synergy between Lake Wylie and other CWS systems regarding personnel or operating assets which make it necessary or desirable to combine our system with others. In fairness, we believe the Lake Wylie system should be separated from the other CWS water and sewer systems in South Carolina for purposes of rate determination. This was, I understand, done in the case of at least one prior rate relief request with respect to the Lake Wylie area.
- I believe it's important for the Commissioners to understand the difficulties which the public faces because of the lack of information provided and the apparently unaudited way in which some of it is provided. For example, during the last series of CWS rate hearings, our State Representative, Ralph Norman asked CWS through the ORS to provide financials for the Lake Wylie system in the same format as that provided for the overall CWS system in the original rate relief request. Two months later and despite their prior wails of distress, CWS sent a note that they would comply with the request, but that it would take yet another two months to do so. When, after four months of waiting, the information was finally provided in December of 2006, it purported to show that the Lake Wylie system was producing nearly an 8% rate of return on the applicable rate base prior to the effect of both the 2004 and the 2006 rate increases. A major component of the financial statements leading to the 8% conclusion was that 68% of the total CWS personnel expense for the entire state of South Carolina was assigned to Lake Wylie. In other words, it appeared that someone had started with the 8% return on the rate base and then worked backwards to justify it, rather than its being the result of valid accounting. When this gross error was adjusted, the rate of return on the rate base in Lake Wylie went up to over 27%. When effect was given to the increased revenue from the 2004 rate request, the return on the rate base of the Lake Wylie system went up to over 40%. When effect was given to the 2006 rate request, the return on the rate base for the Lake Wylie system increased to over 58%. This was and probably still is nearly 7 times the return requested in the application.



The handling of a billing error:

- The following description of the (mis)handling of a billing error probably applies only to the 3,700 CWS customers in Lake Wylie, but provides an unfortunate example of why customers often don't trust their service providers.
- In June of 2008, CWS implemented a new billing format from Utilities, Inc. The May, 2008 bill (just over three years ago) correctly reflected a York County water supply charge of \$3.26 per thousand gallons and a \$0.15 York County water base charge. The June, 2008 bill, however, appears to have mistakenly added the \$0.15 base charge to the \$3.26 supply charge and calculated the supply charge as \$3.41 per thousand gallons. Instead of the \$0.15 being charged once per month, it was now being charged once for each thousand gallons, or, on average about 6 or 7 times each month to each customer. The \$3.41 per thousand was not detailed on the bill.
- In July of 2008, the supply charge was detailed on the bill as \$0.0034183 per gallon (\$3.41 per thousand gallons) rather than the correct and authorized charge of \$3.26 per thousand gallons.
- In October of 2008, the supply charge was changed to \$0.00341, which was still incorrect. The correct supply charge was still \$3.26 per thousand gallons plus a fixed base charge of \$0.15. This error continued for 24 months until October of 2010.
- In November of 2010, the detailed description of the supply charge was removed, and the calculation, if one took the time to divine what it was made up of, was corrected to reflect the proper charge of \$3.26 per thousand gallons plus a fixed \$0.15, but the total was still carried as a single item on the bill.
- This continued until May of 2011, when the \$3.26 per thousand gallons was detailed and the supply charge separated from the \$0.15 base charge as it had been 31 months earlier on the old billing form.
- No refund was provided for the overcharge, nor was any error admitted. The overcharge at average usage rates was about \$1.00 per month per customer, or \$31.00 per customer over the 31 months. Clearly, the error was known but not acknowledged at least seven (7) months earlier than it was finally fixed. In fact, the way in which the correction was made appears to have been designed to cover over the fact that the mistake had ever occurred. I asked an attorney friend of mine if there was a legal term for this. He simply said "Stealing".
- The total cost of the overcharge to the probable average of 3,500 Lake Wylie customers over the 31 months was about \$108,500 which apparently went unearned and unacknowledged into the coffers of CWS. It seems that a refund, an apology, and a **fum slap on the wrist are due to and from the appropriate parties.**

**Summary:**

In summary:

- It appears very likely that the Lake Wylie franchise of CWS is unjustifiably subsidizing all or most of the other 33 CWS operating entities. It further appears that the Lake Wylie system represents at least 40% of the customer set of CWS, and, as such, is probably substantially larger than any of the other CWS operating entities. Larger size would likely indicate more efficient operation and lower costs. It seems likely that the only reasonable way to avoid this subsidization is to separate the Lake Wylie system from the rest for accounting purposes in order to correctly reflect the cost and revenues of the system and to properly and reasonably determine the rate of return on the rate base of the Lake Wylie system.
- A survey of the water and sewer utilities in the surrounding area indicate that Lake Wylie currently pays over 150% of the average of the nine local public systems. The requested rate increase would increase this combined water and sewer rate disparity to over 180%, with the water charge increasing to over 229% of the average neighboring water system. It's absurd to keep granting rate increases to an entity that is as badly operated as CWS apparently is.
- If, as claimed, CWS has invested \$10 million over the past five (5) years in capital improvements, it's apparent from their own list that Lake Wylie has seen no benefit whatsoever from this. Further, York County's experience with CWS indicates that the older segments of the system have been neglected for years, while CWS has reaped the advantages of developers' required gifts of new system infrastructure.
- CWS' claims that it can't reasonably provide data on its individual operating entities is, at the very least, disingenuous. For a company of their size and scope not to have such data readily available is either another mark of very poor financial and operational management, or an intentional sham to browbeat the public. It should not be allowed to be an excuse for a rate increase.
- In today's economic environment, and in view of the comparison to other local rates, it's likely that another unreasonable rate increase will be very damaging to the local Lake Wylie economy in terms of higher prices, lower profits, more difficulty in the recruiting of new businesses, and overall reduced economic activity.
- The apparently sleazy way in which the billing error detailed previously was handled is simply another indication of an operation that doesn't deserve being allowed to continue to profit from poor business management.

I would respectfully ask that the PSC deny this unjustified request for a rate increase. The request seems to be completely without merit, and places a gross and unjustified burden on the citizens and businesses of the Lake Wylie community. Thank you for your time and attention.



**To:** The Commissioners of The Public Service Commission of the State of South Carolina  
**Attn:** Jo Elizabeth M. Wheat, Court Reporter  
101 Executive Center Drive  
P.O. Drawer 11649  
Columbia, SC 29211

**From:** Donald G. Long  
14 Sunrise Point Court  
Lake Wylie, SC 29710

**Date:** August 24, 2011

**Reference:**

- PSC Docket # 2011-47-WS (Carolina Water Service, Inc. (CWS) application for a water and sewer rate increase.)
- Commissioner Fleming's request at the August 4, 2011 Special Hearing in Lake Wylie, SC on Docket # 2011-47-WS for additional documentation regarding my discussion during my testimony of an apparent billing error made by CWS regarding the mishandling of a York County Base Charge for water supply.

**Background:**

During my preparation of my testimony for the August 4, 2011 Special Hearing on Docket # 2011-47-WS, I noticed an apparent error in the manner in which the York County Base Charge for Water Supply was billed. This error appears to have begun in June, 2008 when CWS, through their parent company, Utilities, Inc., changed the format of their water and sewer service billing. In my testimony, I briefly described the progression of this error and the handling of its correction from June, 2008 through May, 2011.

Commissioner Fleming, during the Q & A following my testimony, requested and I agreed to provide copies of a set of the CWS (Utilities, Inc.) bills for the period in question along with notes referencing the bills and showing and further describing the progression of the error. It would seem that this specific error probably only applies to the Lake Wylie (River Hills) franchise of CWS, and not to the other operating entities of CWS in SC.

**Description:**

The following is a "step-by-step" description of an apparent billing error made by Utilities, Inc. on behalf of its subsidiary, Carolina Water Service, Inc. (CWS). The error relates to the handling of a monthly York County, SC Base Charge for Water Supply. This specific billing situation applies to the currently estimated 3,700 residential customers of CWS in the Lake Wylie (River Hills) Franchise area. It has been necessary to locally estimate the number and growth of the number of customers in Lake Wylie using the York County GIS System since CWS has not provided specific financial or

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demographic data for each of its thirty-four (34) operating entities in SC of which Lake Wylie is one (1). Despite requests, CWS has only provided consolidated information for the entire South Carolina company.

Estimating and accommodating growth over the nearly three (3) years during which the billing error existed indicates that the average number of residential customers over that time was about 3,500.

As mentioned in the testimony, the manner in which this apparent error was handled could be said to provide an unfortunate example of why customers often don't trust their service providers.

The following description references specific pages within the attached Appendix "A" which consists of copies of a subset of six (6) of the bills of one customer covering certain points within the period during which the error was noted, continued, and, finally, corrected. These bills show the most significant six (6) points at which changes were made in the format and/or item descriptions and amount calculations on the bills.

Also attached is Appendix "B" which consists of copies of the complete set of the bills for the same customer for seven (7) years and four (4) months from February, 2004 through June, 2011 including the bills in Appendix "A".

- The "old" bill format (Appendix "A", Page 1) was in use from some time prior to February, 2004 through May, 2008 (Appendix "A", Page 1). These bills correctly reflected a York County, SC commodity charge of \$3.26 per thousand gallons of water over the entire period, and a York County Base Charge which declined over the period from \$0.20 in February, 2004 in five (5) steps of a penny each to \$0.15 in May, 2007. The \$3.26 per thousand gallons and the \$0.15 base charge are still in effect today.
- In June, 2008, Utilities, Inc., the parent company of CWS implemented a new billing format on behalf of CWS. (Appendix "A", Page 2). This bill reflected May, 2008 usage. As part of this change, the commodity charge of \$3.26 and the \$0.15 base charge were apparently erroneously combined such that the overall charge became \$3.41 per thousand gallons. The line item on the bill was simply labeled "Water Supply Charge of xxxx gallons".
- This meant that, instead of the Base Charge of \$0.15 being charged once each month to each customer, the Base Charge was now charged as many times each month to each customer as that customer used some number of thousands of gallons of water during that month. On average, using an average monthly residential usage of 7,500 gallons, the base charge was being applied seven and one-half (7.5) times rather than once, or six and one-half (6.5) times more than it should have been.
- One (1) month later, in July, 2008, the label on the incorrectly combined item on the bill became "Water Supply Charge of xxxx gallons at \$0.0034183 per gallon" (Appendix "A", Page 3). The erroneous combination of items was not corrected. It seems that even a cursory examination of the proper charges would have shown this was in error.



- Because the old billing form did not explicitly identify the charge per thousand gallons in the item description "County Water Supply Chg." (Appendix "A", Page 1), an individual residential customer did not have a direct and timely comparison available. Thus, it may be that no residential customers realized they were being overcharged about \$1.00 per month on average ( $6.5 \times \$0.15$ ). Apparently the PSC and/or the ORS received no customer complaints about the incorrect billing.
- Three (3) months later, in October, 2008, the label on the still incorrectly combined item was changed to "Water Supply Charge of xxxx gallons at \$0.00341 per gallon". (Appendix "A", page 4). If this was to reflect a rounding of the prior item description, it should have read "... \$0.00342 per gallon". However, either number was incorrect.
- Twenty-five (25) months later, in November, 2010, the label on the combined item was changed again to simply "York County Supply Charge" with no amount or number of gallons specified (Appendix "A", Page 5). **The calculation of the amount charged, however, was changed so that, in total, it correctly reflected the proper \$3.26 per thousand gallons with the addition of a single \$0.15 base charge. The commodity charge and the base charge were still not separately identified, so it was difficult without careful analysis and external knowledge of the correct applicable charges to realize what had happened. It seems apparent that at this point the company realized that it had made an error thirty-one (31) months earlier and that the error was resulting in an overcharge. To my knowledge, there was no notice or explanation of the calculation changes on the individual bill nor was there any refund of the amount of the overcharge.**
- **Six (6) months later, in May, 2011, the York County Supply Charge and the York County Base Charge were separated and listed on the bill separately (Appendix "A", Page 6), as they had been in the "old" bill format prior to June, 2008. The base charge was itemized as "York County Base Charge" and shown as \$0.15. The commodity charge was itemized as "Water Supply Charge of xxxx gallons at \$0.00326 per gallon". Again, it seems apparent that the company realized an error had been made and that the error had resulted in an overcharge.**
- Even though nine (9) months have passed since the company apparently knew it had made an error and that the error had resulted in an overcharge, to my knowledge there has been no notice or acknowledgement from the company that such is the case, and there has been no effort to refund the apparent overcharge to customers. Also, the way in which the "connection" was implemented could be implied to have been designed to camouflage the fact that an error had been made and that an overcharge had occurred.

Thus, the average of 3,500 CWS customers in the Lake Wylie (River Hills) franchise area were apparently charged about \$1.00 per month per customer more than was actually due for a period of 31 months (May, 2008 through November, 2010). The total amount of the apparent overcharge was approximately \$108,500, or, on average, about \$31.00 per residential customer location. This amount, to this point, has presumably been retained by CWS despite their having discovered the error at least nine (9) months ago.

# APPENDIX "A"



# APPENDIX "A"

## PAGE 1

Remittance Address:  
CAROLINA WATER SERVICE INC  
PO BOX 240908  
CHARLOTTE NC 28224-0908

For Service or Billing Inquiries Call:  
800-367-4314 OR 803-796-9545  
To Pay By Credit or Debit Card, Call 1-877-527-7852.  
A Convenience Fee Will Be Charged.

Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Address	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$15.76
Bill Date	05/12/08	Due Date 06/06/08	COUNTY WATER SUPPLY CHG	\$7.50
Prior Read	03/31/08	580700	SEWER COLLECTION CHG	\$25.70
Current Read	04/24/08	583000	COUNTY SEWER TREATMT CHG	\$7.56
Usage	2300		SC DHEC FEE	\$0.83
# of days this period	24		COUNTY WATER BASE CHARGE	\$0.15
Average daily usage	96		COUNTY SEWER BASE CHARGE	\$0.32
Average daily water cost	\$0.69			
Average daily sewer cost	\$1.07			
Last Payment	05/02/08	\$68.51		

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay

\$57.82

\*\*\*\*\* IMPORTANT CUSTOMER INFORMATION \*\*\*\*\*

PLEASE BE ADVISED OF THE PHONE NUMBERS TO OUR CUSTOMER SERVICE DEPARTMENT:  
-800-367-4314 OR 803-796-9545.

OUR OFFICE IS OPEN MONDAY THROUGH FRIDAY FROM 8:30 A.M. TO 5:00 P.M.

IF YOU HAVE FILED A COMPLAINT OR INQUIRY WITH OUR OFFICE AND ARE NOT FULLY SATISFIED WITH OUR RESPONSE, YOU MAY CONTACT THE STAFF OF SOUTH CAROLINA OFFICE OF REGULATORY STAFF AT 800-912-1153. IF YOU PREFER, TO WRITE, THE MAILING ADDRESS IS: STAFF OF SOUTH CAROLINA, OFFICE OF REGULATORY STAFF, PO BOX 11263, COLUMBIA, SOUTH CAROLINA 29211.

TO PAY BY CREDIT OR DEBIT CARD: CALL 1-877-527-7852. PAYMENTS MADE ON VISA DEBIT/CREDIT CARDS WILL BE PROCESSED AS A DEBIT CARD. TO PAY OVER THE INTERNET, ACCESS PAYBYINTERNET.COM. TO PAY OVER THE INTERNET, YOU MUST INDICATE THAT YOU ARE MAKING PAYMENT TO OUR PARENT COMPANY, UTILITIES INC. A CONVENIENCE-FEE WILL BE CHARGED FOR DEBIT/CREDIT AND INTERNET PAYMENTS. YOU MUST ALLOW FOR PROCESSING TIME.

Rate Schedule Available Upon Request



# APPENDIX "A"

## PAGE 2



Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314  
[www.uirwater.com](http://www.uirwater.com)

Bill Date	Account Number	Due Date	Please Pay
06/09/2008	[REDACTED]	7/4/2008	\$ 122.48

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED] LAKE WYLIE, SC, 29710A

### Activity Since Last Bill

Previous Balance	\$57.82
Payments received as of 06/09/2008	\$0.00
Balance as of 06/09/2008	\$57.82

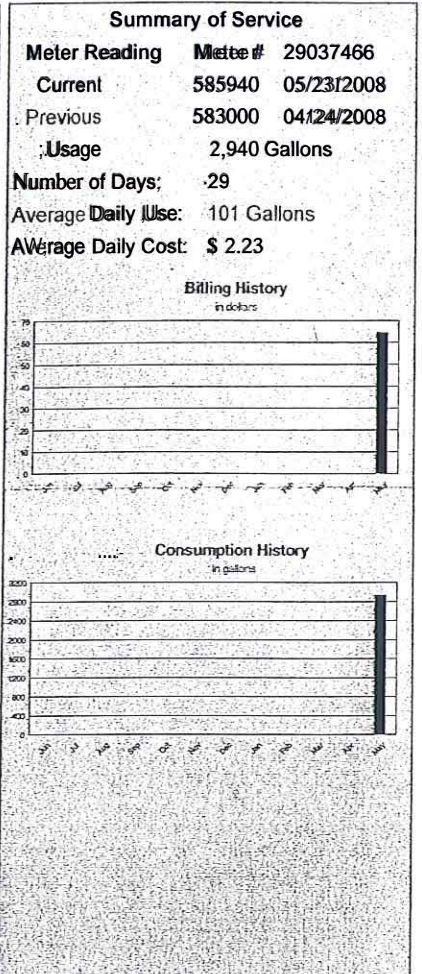
### Residential Purchased Water

Water Distribution Base Charge	\$11.09
Distribution Usage of 2,940 gallons at \$2.03 per 1,000 gallons	\$5.97
Water Supply Charge of 2,940 gallons	\$10.05
SC DHEC Fee	\$0.83
Total Residential Purchased Water	\$27.94

### York County Residential Wastewater Treatment

Wastewater Collection	\$25.70
Usage of 2,940 gallons	\$10.70
York County Wholesale Wastewater Base Charge	\$0.32
Total York County Residential Wastewater Treatment	\$36.72

Total Amount Due \$122.48



E.A.J.K.  
 C.A.L.E.  
 Called on 6/10/08  
 by email with  
 confirmation  
 amount of \$122.48  
 to be  
 paid.

A fee of 1.5% per month will be added if unpaid by the due date.

Make check payable to: Carolina Water Service Inc of SC

### Messages

Please note, though you may be receiving this current bill sooner than expected, the timeframe for which you are being billed is for a regular billing schedule.



# APPENDIX "A"

## PAGE 3



Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (866) 367-4314  
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay
07/11/2008	[REDACTED]	8/5/2008	\$ 66.45

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED] LAKE WYLIE, SC, 29710A

### Activity Since Last Bill

Previous Balance	\$122.48
Payments received as of 07/11/2008	\$-122.48
Balance as of 07/11/2008	\$0.00

### Adjustments

Late Payment Charge on 07/07/2008	\$0.97
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### Residential Purchased Water

Water Distribution Base Charge	\$11.09
Distribution Usage of 3,031 gallons at \$2.03 per 1,000 gallons	\$6.15
Water Supply Charge of 3,031 gallons at \$0.0034183 per gallon	\$10.36
SC DHEC Fee	\$0.83
<b>Total Residential Purchased Water</b>	<b>\$28.43</b>

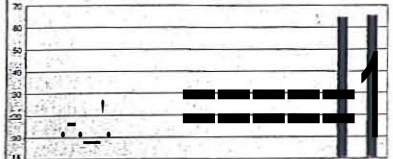
### York County Residential Wastewater Treatment

Wastewater Collection	\$25.70
Usage of 3,031 gallons	\$11.03
York County Wholesale Wastewater Base Charge	\$0.32
<b>Total York County Residential Wastewater Treatment</b>	<b>\$37.05</b>
<b>Total Amount Due</b>	<b>\$66.45</b>

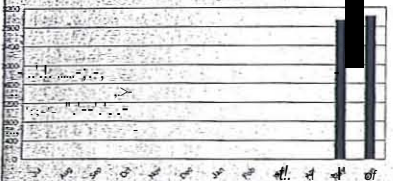
### Summary of Service

Meter Reading	Meter #	29037466
Current	5889711	06/24/2008 E
Previous	585940	05/23/2008
Usage	3,031	Gallons
Number of Days:	32	
Average Daily Use:	95	Gallons
Average Daily Cost:	\$ 2.05	

### Billing History



### Consumption History



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

### Messages

Please note that your billed usage amount is based on an Estimated Read. If you have any questions, please contact your customer service office at the phone number listed above.

# APPENDIX "A" PAGE 4



Bill Date	Account Number	Due Date	Please Pay
10/01/2008	[REDACTED]	10/28/2008	\$ 60.18

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED] LAKE WYLIE, SC, 29710

## Activity Since Last Bill

Previous Balance	\$64.11	
Payments received as of 10/01/2008	\$-64.11	
Balance as of 10/01/2008		\$0.00

## Residential Purchased Water

Water Distribution Base Charge	\$11.09	
Distribution Usage of 2,450 gallons at \$2.03 per 1,000 gallons	\$4.97	
Water Supply Charge of 2,450 gallons at \$0.00341 per gallon	\$8.35	
SC DHEC Fee	\$0.83	
Total Residential Purchased Water		\$25.24

## York County Residential Wastewater Treatment

Wastewater Collection	\$25.70	
Usage of 2,450 gallons	\$8.92	
York County Wholesale Wastewater Base Charge	\$0.32	
Total York County Residential Wastewater Treatment		\$34.94

Total Amount Due	\$60.18
------------------	---------

Carolina Water Service Inc of SC  
Phone: (800) 367-4314  
Collections: (800) 367-4314  
Customer Service: (800) 367-4314  
www.uwater.com

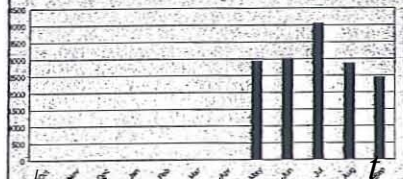
## Summary of Service

Meter Reading: Meter # 29031466  
Current: 598360 09/29/2008  
Previous: 595910 10/01/2008  
Usage: 2,450 Gallons  
Number of Days: 29  
Average Daily Use: 84 Gallons  
Average Daily Cost: \$ 2.08

## Billing History



## Consumption History



A fee of 1.5% per month will be added if unpaid by the due date.  
Make check payable to: Carolina Water Service Inc of SC

Messages



# APPENDIX "A"

## PAGE 5



Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314  
[www.uwwater.com](http://www.uwwater.com)

Bill Date	Account Number	Due Date	Please Pay
11/29/2010	[REDACTED]	12/24/2010	\$ 61.21

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED] LAKE WYLIE, SC, 29710

### Activity Since Last Bill

Previous Balance	\$69.25	
Payments received as of 11/29/2010	\$-69.25	
Balance as of 11/29/2010		\$0.00

### Residential Purchased Water

Water Distribution Base Charge	\$11.09	
Distribution Usage of 2,600 gallons at \$2.03 per 1,000 gallons	\$5.28	
York County Supply Charge	\$8.63	
SC DHEC Fee	\$0.73	
Total Residential Purchased Water		\$25.73

### York County Residential Wastewater Treatment

Wastewater Collection	\$25.70	
Usage of 2,600 gallons	\$9.46	
York County Wholesale Wastewater Base Charge	\$0.32	
Total York County Residential Wastewater Treatment		\$35.48

Total Amount Due \$61.21

### Summary of Service

Meter Reading	Meter #	29037466
Current	686620	11/29/2010
Previous	684020	10/30/2010
Usage	2,600 Gallons	
Number of Days	30	
Average Daily Use	87 Gallons	
Average Daily Cost	\$ 2.04	

### Billing History



### Consumption History



A fee of 1.5% per month will be added if unpaid by the due date.

Make check payable to: Carolina Water Service Inc of SC

### Messages

We are pleased to announce the launch of our new Web Self-Service site. The site will allow you to obtain current and historical account information. The site may be accessed by going to <http://www.uwwater.com/myaccount>.

# APPENDIX "A"

## PAGE 6



Carolina Water Service Inc of SC  
 Phone: (800) 272-1919  
 Collections: (800) 272-1919  
 Customer Service: (800) 272-1919  
[www.uiwater.com](http://www.uiwater.com)

Bill Date	Account Number	Due Date	Please Pay:
05/31/2011	[REDACTED]	6/27/2011	\$56.56

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED]

### Activity Since Last Bill

Previous Balance \$71.03  
 Payments received as of 05/31/2011 \$-71.03  
 Balance as of 05/31/2011 \$0.00

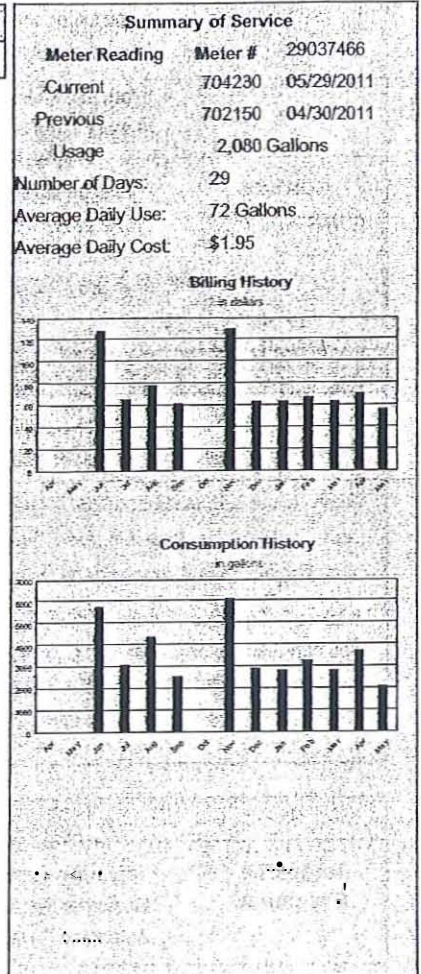
### Residential Purchased Water

Water Distribution Base Charge \$11.09  
 Distribution Usage of 2,080 gallons at \$2.03 per 1,000 gallons \$4.22  
 York County Base Charge \$0.15  
 Water Supply Charge of 2,080 gallons at \$0.00326 per gallon \$6.78  
 SC DHEC Fee \$0.73  
 Total Residential Purchased Water \$22.97

### York County Residential Wastewater Treatment

Wastewater Collection \$25.70  
 Usage of 2,080 gallons at \$3.64 per 1000 gallons \$7.57  
 York County Wholesale Wastewater Base Charge \$0.32  
 Total York County Residential Wastewater Treatment \$33.59

**Total Amount Due \$56.56**



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

### Messages

The Company is under the jurisdiction of the PSC. You may contact the QRS at 800-922-1531 with any complaints that remain unresolved after 7 days.  
 Paperless billing is now available. Please visit our Web Self Service site where you can obtain account information and register for paperless billing.  
 The site may be accessed by going to <http://vMW.uiwater.com/myaccount>.



## **APPENDIX “B”**

Remittance Address:  
CAROLINA WATER SERVICE INC  
PO BOX 240908  
CHARLOTTE NC 28224-0908

For Service or Billing Inquiries Call:  
800-525-7990

To Pay By Credit or Debit Card, Call 1-877-527-7852.  
A Convenience Fee Will Be Charged.

### Account Information

Service Addr: [REDACTED]  
Bill Date 02/06/04 Due Date 03/02/04  
Prior Read 12/30/03 427020  
Current Read 01/30/04 430470  
Usage 3450  
# of days this period 31  
Average daily usage 111  
Average daily water cost \$0.56  
Average daily sewer cost \$0.63  
Last Payment 01/23/04 \$55.36

### Description of Charges

PRIOR BALANCE	\$0.00
WATER BASE/DISTRBUT'N CHG	\$16.38
COUNTY WATER SUPPLY CHG	\$11.25
SEWER COLLECTION CHG	\$19.38
COUNTY SEWER TREATMT CHG	\$12.56
SC DHEC FEE	\$0.93
COUNTY WATER BASE CHARGE	\$0.20
COUNTY SEWER BASE CHARGE	\$0.43

27.63

31.94

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE.

PLEASE PAY

\$61.13

\*\*\*\*\* IMPORTANT SECURITY REMINDER \*\*\*\*\*

TO HELP US MAINTAIN SECURITY SURROUNDING YOUR DRINKING WATER SYSTEMS,  
PLEASE CALL OUR OFFICE AND THE POLICE IF YOU NOTICE SUSPICIOUS ACTIVITY.

\*\*\*\*\*

### PAYMENT OPTIONS

\*\*\* AVOID PAYING FEES TO ONLINE BILL PAYMENT CENTERS. \*\*\*

WE CAN AUTOMATICALLY DRAFT YOUR PAYMENT FROM YOUR SAVINGS OR CHECKING  
ACCOUNT FREE OF CHARGE. FOR MORE INFORMATION, CALL OUR CUSTOMER SERVICE  
REPRESENTATIVES AT THE SERVICE & BILLING INQUIRY NUMBER LISTED ABOVE.

\*\*\*\*\*

FOR YOUR CONVENIENCE, YOU MAY PAY BY CREDIT OR DEBIT CARD,  
(VISA & MASTERCARD) BY CALLING 1-877-527-7852. IN ADDITION,  
YOU MAY PAY OVER THE INTERNET BY ACCESSING [PAYBYINTERNET.COM](http://PAYBYINTERNET.COM).  
TO PAY OVER THE INTERNET, YOU MUST INDICATE THAT YOU ARE MAKING PAYMENT TO  
OUR PARENT COMPANY, UTILITIES, INC. A CONVENIENCE FEE WILL BE CHARGED  
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\*\*\*\*\*

Rate Schedule Available Upon Request



Remittance Address:  
CAROLINA WATER SERVICE INC  
PO BOX 240908  
CHARLOTTE NC 28224-0908

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For Service or Billing Inquiries Call:  
800-525-7990

To Pay By Credit or Debit Card, Call 1-877-527-7852.  
A Convenience Fee Will Be Charged.

#### Account Information

Account # [REDACTED]  
Service Addr. [REDACTED]  
Bill Date 03/10/04 Due Date 04/04/04  
Prior Read 01/30/04 430470  
Current Read 03/02/04 432400  
Usage 1930  
# of days this period 32  
Average daily usage 60  
Average daily water cost \$0.45  
Average daily sewer cost \$0.61  
Last Payment 02/25/04 \$61.13

#### Description of Charges

PRIOR BALANCE	\$0.00
WATER BASE/DISTRBUT' N CHG	\$13.57
COUNTY WATER SUPPLY CHG	\$6.29
SEWER COLLECTION CHG	\$19.38
COUNTY SEWER TREATMT CHG	\$7.03
SC DHEC FEE	\$0.83
COUNTY WATER BASE CHARGE	\$0.20
COUNTY SEWER BASE CHARGE	\$0.42

19.86

26.41

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE.

PLEASE PAY

\$47.82

\*\*\*\*\*j\*\*\*\*\*

#### IMPORTANT SECURITY REMINDER

\*\*\*\*\*

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\*\*\*\*\*

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A Convenience Fee Will Be Charged.

Account Information				Description of Charges	
ACCOUNT#	[REDACTED]			PRIOR BALANCE	\$0.00
Service Addr.	[REDACTED]			WATER BASE/DISTRBUT'N CHG	\$15.07
Bill Date	04/08/04	Due Date	05/03/04	COUNTY WATER SUPPLY CHG	\$8.93
Prior Read	03/02/04	432400		SEWER COLLECTION CHG	<b>\$19.38</b>
Current Read	03/29/04	435140		COUNTY SEWER TREATMT CHG	<b>\$9.97</b>
Usage		2740		SC DHEC FEE	\$0.93
# of days this period	27			COUNTY WATER BASE CHARGE	\$0.20
Average daily usage	101			COUNTY SEWER BASE CHARGE	\$0.43
Average daily water cost	\$0.59				
Average daily sewer cost	\$0.72				
Last Payment	04/01/04	\$47.82			

24.00  
29.35

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE.

PLEASE PAY

\$54.91

\*\*\*\*\* IMPORTANT SECURITY REMINDER \*\*\*\*\*

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\*\*\*\*\*

#### PAYMENT OPTIONS

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\*\*\*\*\*

Rate Schedule Available Upon Request



Customer Service Information Please Retain for Your Records  
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CHARLOTTE NC 28224-0908

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800-525-7990  
To Pay By Credit or Debit Card, Call 1-877-527-7852.  
A Convenience Fee will Be Charged.

Account Information  
Account #: [REDACTED]  
Service Addr. [REDACTED]  
Bill Date 05/11/04 Due Date 06/05/04  
Prior Read 03/29/04 435140  
Current Read 04/30/04 438153  
Usage ESTIMATED 3013  
# of days this period 32  
Average daily usage 94  
Average daily water cost \$0.52  
Average daily sewer cost \$0.61  
Last Payment 05/03/04 \$54.91

Description of Charges  
PRIOR BALANCE \$0.00  
WATER BASE/DISTRBUT'N CHG \$15.57  
COUNTY WATER SUPPLY CHG \$9.82  
SEWER COLLECTION CHG \$19.38  
COUNTY SEWER TREATMT CHG \$10.97  
SC DHEC FEE ~~-\$0.93~~  
COUNTY WATER BASE CHARGE \$0.20  
COUNTY SEWER BASE CHARGE \$0.42

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE.

PLEASE PAY \$57.29

\*\*\*\*\* IMPORTANT SECURITY REMINDER \*\*\*\*\*  
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\*\*\*\*\*  
PAYMENT OPTIONS  
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Rate Schedule Available Upon Request

**Remittance Address:**  
CAROLINA WATER SERVICE INC  
PO BOX 240908  
CHARLOTTE NC 28224-0908

**Customer Service Information Please Retain for Your Records -**  
**For Service or Billing Inquiries Call:**  
800-367-4314 OR 803-796-9545  
To Pay By Credit or Debit Card, Call 1-877-527-7852.  
A Convenience Fee Will Be Charged.

**Account Information**  
Account # [REDACTED]  
Service Addr. [REDACTED]  
Bill Date 08/11/04 Due Date 09/05/04  
Prior Read 06/30/04 445480  
Current Read 07/30/04 448900  
Usage 3420  
# of days this period 30  
Average daily usage 114  
Average daily water cost \$0.58  
Average daily sewer cost \$0.65  
Last Payment 08/03/04 \$55.25

Description of Charges	
PRIOR BALANCE	\$0.00
WATER BASE/DISTRBUT'N CHG	\$16.33
COUNTY WATER SUPPLY CHG	\$11.15
SEWER COLLECTION CHG	\$19.38
COUNTY SEWER TREATMT CHG	\$12.45
SC DHEC FEE	\$0.93
COUNTY WATER BASE CHARGE	\$0.20
COUNTY SEWER BASE CHARGE	\$0.42

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE.

PLEASE PAY \$60.86

\*\*\*\*\* IMPORTANT SECURITY REMINDER \*\*\*\*\*  
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PLEASE CALL OUR OFFICE AND THE POLICE IF YOU NOTICE SUSPICIOUS ACTIVITY.

\*\*\*\*\* PAYMENT OPTIONS \*\*\*\*\*  
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\*\*\*\*\*  
Rate Schedule Available Upon Request



Remittance Address:  
CAROLINA WATER SERVICE INC  
PO BOX 240908  
CHARLOTTE NC 28224-0908

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To Pay By Credit or Debit Card, Call 1-877-527-7852.  
A Convenience Fee Will Be Charged.

Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Addr	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$15.53
Bill Date	10/12/04	Due Date 11/06/04	COUNTY WATER SUPPLY CHG	\$9.75
Prior Read	08/31/04	451620	SEWER COLLECTION CHG	\$19.38
Current Read	09/30/04	454610	COUNTY SEWER TREATMT CHG	\$10.88
Usage		2990	SC DHEC FEE	\$0.87
# of days this period	30		COUNTY WATER BASE CHARGE	\$0.19
Average daily usage	100		COUNTY SEWER BASE CHARGE	\$0.41
Average daily water cost	\$0.55			
Average daily sewer cost	\$0.65			
Last Payment	10/04/04	\$54.65		

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE.

PLEASE PAY \$57.01

\*\*\*\*\* IMPORTANT SECURITY REMINDER \*\*\*\*\*

TO HELP US MAINTAIN SECURITY SURROUNDING YOUR DRINKING WATER SYSTEMS,  
PLEASE CALL OUR OFFICE AND THE POLICE IF YOU NOTICE SUSPICIOUS ACTIVITY.

\*\*\*\*\*

#### PAYMENT OPTIONS

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AUTOMATICALLY DRAFT YOUR PAYMENT FROM YOUR SAVINGS OR CHECKING ACCOUNT  
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OUR PARENT COMPANY, UTILITIES, INC. A CONVENIENCE FEE WILL BE CHARGED  
FOR USING THESE PAYMENT OPTIONS.

\*\*\*\*\*

Rate Schedule Available Upon Request

CUSTOMER SERVICE INFORMATION Please retain for your records

**Remittance Address:**  
**CAROLINA WATER SERVICE INC**  
**PO BOX 240908**  
**CHARLOTTE NC 28224-0908**

**For Service or Billing Inquiries Call:**  
**800-367-4314 OR 803-796-9545**

**To Pay By Credit or Debit Card, Call 1-877-527-7852.**  
**A Convenience Fee Will Be Charged.**

Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Addr.	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$14.92
Bill Date	11/10/04	Due Date 12/05/04	COUNTY WATER SUPPLY CHG	\$8.67
Prior Read	09/30/04	454610	SEWER COLLECTION CHG	\$19.38
Current Read	10/29/04	457270	COUNTY SEWER TREATMT CHG	\$9.68
Usage		2660	SC DHEC FEE	\$0.87
# of days this period	29		COUNTY WATER BASE CHARGE	\$0.19
Average daily usage	92		COUNTY SEWER BASE CHARGE	\$0.41
Average daily water cost	\$0.54			
Average daily sewer cost	\$0.67			
Last Payment	11/02/04	\$57.01		

1 1/2% PER MONTH WILL BE ADDED TO  
 ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay **\$54.12**

\*\*\*\*\* IMPORTANT SECURITY REMINDER \*\*\*\*\*

TO HELP US MAINTAIN SECURITY SURROUNDING YOUR DRINKING WATER SYSTEMS,  
 PLEASE CALL OUR OFFICE AND THE POLICE IF YOU NOTICE SUSPICIOUS ACTIVITY.

\*\*\*\*\*

PAYMENT OPTIONS

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 AUTOMATICALLY DRAFT YOUR PAYMENT FROM YOUR SAVINGS OR CHECKING ACCOUNT  
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 OR CREDIT CARD, WILL BE PROCESSED AS A DEBIT CARD.

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 ODR PARENT COMPANY, UTILITIES, INC. A CONVENIENCE FEE WILL BE CHARGED  
 FOR USING THESE PAYMENT OPTIONS.

\*\*\*\*\*

Rate Schedule Available Upon Request



Remittance Address:  
CAROLINA WATER SERVICE INC  
PO BOX 240908  
CHARLOTTE NC 28224-0908

For Service or Billing Inquiries Call:  
800-367-4314 OR 803-796-9545  
To Pay By Credit or Debit Card, Call 1-877-527-7852.  
A Convenience Fee will Be Charged.

Account Information

Description of Charges

Account # [REDACTED]  
Service Addr. [REDACTED]  
Bill Date 12/10/04 Due Date 01/04/05  
Prior Read 10/29/04 457270  
Current Read 12/01/04 459900  
Usage 2630  
# of days this period 33  
Average daily usage 80  
Average daily water cost \$0.48  
Average daily sewer cost \$0.59  
Last Payment 12/02/04 \$54.12

PRIOR BALANCE	\$0.00
WATER BASE/DISTRBUT'N CHG	\$14.87
COUNTY WATER SUPPLY CHG	\$8.57
SEWER COLLECTION CHG	\$19.38
COUNTY SEWER TREATMT CHG	\$9.57
SC DHEC FEE	\$0.87
COUNTY WATER BASE CHARGE	\$0.19
COUNTY SEWER BASE CHARGE	\$0.40

1 1/2% PER MONTH WILL BE ADDED TO

ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay

\$53.85

\*\*\*\*\*

IMPORTANT SECURITY REMINDER

\*\*\*\*\*

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\*\*\*\*\*

PAYMENT OPTIONS

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\*\*\*\*\*

Rate Schedule Available Upon Request

Remittance Address:  
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PO BOX 240908  
CHARLOTTE NC 28224-0908

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800-367-4314 OR 803-796-9545

To Pay BY Credit or Debit Card, Call 1-877-527-7852.  
A Convenience Fee Will Be Charged.

Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$53.85
Service Addr.	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$15.92
Bill Date	01/10/05	Due Date 02/04/05	COUNTY WATER SUPPLY CHG	\$10.43
Prior Read	12/01/04	459900	SEWER COLLECTION CHG	\$19.38
Current Read	12/30/04	463100	COUNTY SEWER TREATMT CHG	\$11.65
Usage	3200		SC DEEC FEE	\$0.87
# of days this period	29		COUNTY WATER BASE CHARGE	\$0.19
Average daily usage	110		COUNTY SEWER BASE CHARGE	\$0.40
Average daily water cost	\$0.58		PENALTY	\$0.81
Average daily sewer cost	\$0.67			
Last Payment				

1 1/2% PER MONTH WILL BE ADDED TO

ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay

\$113.50

OUR RECORDS INDICATE THAT THE PRIOR AMOUNT ON THIS BILL REMAINS UNPAID.

TO AVOID DISCONNECTION OF SERVICE, PLEASE MAKE YOUR PAYMENT TODAY.

\*\*\*\*\*

1-11-05 1-11-05

\*\*\*\*\* THIS NOTICE DOES NOT CHANGE OR INVALIDATE THE SHUT OFF DATE \*\*\*\*\*

\*\*\*\*\* ALREADY STATED IN ANY PREVIOUS NOTICE \*\*\*\*\*

IF YOU HAVE ALREADY SENT IN YOUR PAYMENT, PLEASE CALL OUR CUSTOMER SERVICE DEPARTMENT TO VERIFY THAT YOUR PAYMENT HAS BEEN RECEIVED. IF IT BECOMES NECESSARY TO DISCONNECT YOUR SERVICE, IT WILL BE RESTORED ONLY AFTER WE RECEIVE PAYMENT IN THE AMOUNT OF THE DELINQUENT BALANCE PLUS THE APPLICABLE SERVICE CHARGES.

\*\*\*\*\* PAYMENT OPTIONS \*\*\*\*\*

TO PAY BY VISA & MASTERCARD, CALL 1-877-527-7852. IN ADDITION, TO PAY OVER THE INTERNET, ACCESS PAYBYINTERNET.COM. YOU MUST INDICATE THAT YOU ARE MAKING PAYMENT TO OUR PARENT COMPANY, UTILITIES, INC.

\*\*\*\*\* TO AVOID SHUT OFF \*\*\*\*\*

\*\*\* YOU MUST CALL OUR CUSTOMER SERVICE DEPARTMENT WITH THE CONFIRMATION \*\*\*

\*\*\*\*\* NUMBER YOU RECEIVE FROM THE CREDIT CARD PAYMENT COMPANY. \*\*\*\*\*

Rate Schedule Available Upon Request



Customer Service Information Please Retain for Your Records

**Remittance Address:**  
CAROLINA WATER SERVICE INC  
PO BOX 240908  
CHARLOTTE NC 28224-0908

**For Service or Billing Inquiries Call:**  
800-367-4314 OR 803-796-9545

To Pay By Credit or Debit Card, Call 1-877-527-7852.  
A Convenience Fee Will Be Charged.

**Account Information**

**Description of Charges**

Account # [REDACTED]  
Service Addr. [REDACTED]  
Bill Date 02/10/05 Due Date 03/07/05  
  
Prior Read 12/30/04 463100  
Current Read 02/01/05 466600  
Usage 3500  
# of days this period 33  
Average daily usage 106  
Average daily water cost \$0.53  
Average daily sewer cost \$0.59  
Last Payment 02/01/05 \$58.84

PRIOR BALANCE	\$0.00
WATER BASE/DISTRBUT' N CHG	<del>\$8</del> \$6.48
COUNTY WATER SUPPLY CHG	<del>\$11</del> \$11.41
SEWER COLLECTION CHG	<del>\$8</del> \$9.38
COUNTY SEWER TREATMT CHG	<del>\$12</del> \$12.74
SC DHEC FEE	\$0.87
COUNTY WATER BASE CHARGE	\$0.19
COUNTY SEWER BASE CHARGE	\$0.40

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay

21.84  
32.12  
\$61.47

\*\*\*\*\* IMPORTANT SECURITY REMINDER \*\*\*\*\*

TO HELP US MAINTAIN SECURITY SURROUNDING YOUR DRINKING WATER SYSTEMS,  
PLEASE CALL OUR OFFICE AND THE POLICE IF YOU NOTICE SUSPICIOUS ACTIVITY.

\*\*\*\*\*

**PAYMENT OPTIONS**

\*\*\*\*\* AVOID PAYING FEES TO ONLINE BILL PAYMENT CENTERS. WE CAN  
AUTOMATICALLY DRAFT YOUR PAYMENT FROM YOUR SAVINGS OR CHECKING ACCOUNT  
FREE OF CHARGE. FOR MORE INFORMATION, PLEASE CALL OUR CUSTOMER SERVICE  
REPRESENTATIVES AT THE SERVICE & BILLING INQUIRY NUMBER LISTED ABOVE.

YOU MAY PAY BY CREDIT OR DEBIT CARD (VISA & MASTERCARD) BY CALLING  
1-877-527-7852. PAYMENTS MADE ON ANY VISA CARD THAT CAN BE USED AS A DEBIT  
OR CREDIT CARD, WILL BE PROCESSED AS A DEBIT CARD.  
YOU MAY ALSO PAY OVER THE INTERNET BY ACCESSING PAYBYINTERNET.COM.  
TO PAY OVER THE INTERNET, YOU MUST INDICATE THAT YOU ARE MAKING PAYMENT TO  
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**Account Information**

Account # [REDACTED]  
Service Addr. [REDACTED]  
Bill Date 03/11/05 Due Date 04/05/05  
Prior Read 02/01/05 466600  
Current Read 03/02/05 468000  
Usage 1400  
# of days this period 29  
Average daily usage 48  
Average daily water cost \$0.46  
Average daily sewer cost \$0.67  
Last Payment 03/02/05 \$61.47

**Description of Charges**

PRIOR BALANCE	\$0.00
WATER BASE/DISTRBUT'N CHG	\$12.59
COUNTY WATER SUPPLY CHG	34.56
SEWER COLLECTION CHG	\$19.38
COUNTY SEWER TREATMT CHG	\$5.10
SC DHEC FEE	\$0.87
COUNTY WATER BASE CHARGE	\$0.19
COUNTY SEWER BASE CHARGE	\$0.39

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21 APR  
\$43.08

\*\*\*\*\*

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\*\*\*\*\*

YOU MUST ALLOW FOR PROCESSING TIME.

\*\*\*\*\*

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Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Addr.	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$15.51
Bill Date	04/11/05	Due Date 05/06/05	COUNTY WATER SUPPLY CHG	\$9.71
Prior Read	03/02/05	468000	SEWER COLLECTION CHG	\$19.38
Current Read	03/31/05	470980	COUNTY SEWER TREATMT CHG	\$10.15
Usage		2980	SC DHEC FEE	\$0.87
# of days this period	29		COUNTY WATER BASE CHARGE	\$0.19
Average daily usage	103		COUNTY SEWER BASE CHARGE	\$0.39
Average daily water cost	\$0.56			
Average daily sewer cost	\$0.67			
Last Payment	04/01/05	\$43.08		
				25.22
				30.23
1 1/2% PER MONTH WILL BE ADDED TO ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay				\$56.90

\*\*\*\*\*

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**A Convenience Fee Will Be Charged.**

**Account Information**

**Description of Charges**

Account # [REDACTED]  
Service Address [REDACTED]  
Bill Date 05/11/05 Due Date 06/05/05  
  
Prior Read 03/31/05 470980  
Current Read 05/03/05 475010  
Usage 4030  
# of days this period 33  
Average daily usage 122  
Average daily water cost \$0.56  
Average daily sewer cost \$0.59  
Last Payment 05/03/05 \$56.90

PRIOR BALANCE	\$0.00
WATER BASE/DISTRBUT'N CHG	\$17.46
COUNTY WATER SUPPLY CHG	\$13.14
SEWER COLLECTION CHG	\$19.38
COUNTY SEWER TREATMT CHG	\$14.67
SC DHEC FEE	\$0.87
COUNTY WATER BASE CHARGE	\$0.18
COUNTY SEWER BASE CHARGE	\$0.39

1 1/2% PER MONTH WILL BE ADDED TO  
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\$66.09

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\*\*\*\*\*

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Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Addr.	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$14.98
Bill Date	06/10/05	Due Date 07/05/05	COUNTY WATER SUPPLY CHG	\$8.77
Prior Read	05/03/05	475010	SEWER COLLECTION CHG	\$19.38
Current Read	06/01/05	477700	COUNTY SEWER TREATMT CHG	\$9.79
Usage		2690	SC DHEC FEE	\$0.87
# of days this period		29	COUNTY WATER BASE CHARGE	\$0.18
Average daily usage		93	COUNTY SEWER BASE CHARGE	\$0.38
Average daily water cost		\$0.55		
Average daily sewer cost		\$0.67		
Last Payment	06/01/05	\$66.09		

2375

29.17

\$54.35

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay

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**Account Information**  
Account # [REDACTED]  
Service Addr. [REDACTED]  
Bill Date 07/13/05 Due Date 08/07/05  
Prior Read 06/01/05 477700  
Current Read 07/05/05 481600  
Usage 3900  
# of days this period 34  
Average daily usage 115  
Average daily water cost \$0.54  
Average daily sewer cost \$0.61  
Last Payment 07/05/05 \$54.35

Description of Charges	
PRIOR BALANCE	\$0.00
WATER BASE/DISTRBUT'N CHG	\$17.35
COUNTY WATER SUPPLY CHG	\$12.71
SEWER COLLECTION CHG	\$20.61
COUNTY SEWER TREATMT CHG	\$14.20
SC DHEC FEE	\$0.87
COUNTY WATER BASE CHARGE	\$0.18
COUNTY SEWER BASE CHARGE	\$0.39

30.06  
34.81

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay \$66.31

\*\*\*\*\* IMPORTANT CUSTOMER INFORMATION \*\*\*\*\*  
IF YOU HAVE FILED A COMPLAINT OR INQUIRY WITH OUR OFFICE AND ARE NOT  
FULLY SATISFIED WITH OUR RESPONSE, YOU MAY CONTACT THE STATE OF  
SOUTH CAROLINA OFFICE OF REGULATORY STAFF AT 800-922-1531. IF YOU PREFER  
TO WRITE, THE MAILING ADDRESS IS:  
STATE OF SOUTH CAROLINA, OFFICE OF REGULATORY STAFF  
PO BOX 11263  
COLUMBIA, SOUTH CAROLINA, 29211

\*\*\*\*\*  
IN THE EVENT OF A SEWER BLOCKAGE, PLEASE CALL OUR OFFICE BEFORE YOU CALL  
A PLUMBER AT 803-796-9545 OR 1-800-367-4314. OUR EXPERIENCED OPERATIONS  
STAFF IS ON CALL 7 DAYS A WEEK, 24 HOURS A DAY TO RESPOND TO YOUR CONCERNS.

\*\*\*\*\*  
TO PAY BY CREDIT OR DEBIT CARD, CALL 1-877-527-7852. PAYMENTS MADE ON  
VISA DEBIT/CREDIT CARDS WILL BE PROCESSED AS A DEBIT CARD. TO PAY OVER THE  
INTERNET, ACCESS PAYBYINTERNET.COM. TO PAY OVER THE INTERNET, YOU MUST  
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To Pay By Credit or Debit Card, Call 1-877-527-7852.  
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**Account Information**

**Description of Charges**

Account # [REDACTED]  
Service Address [REDACTED]  
Bill Date 08/12/05 Due Date 09/06/05  
Prior Read 07/05/05 481600  
Current Read 08/09/05 484520  
Usage 2920  
# of days this period 35  
Average daily usage 83  
Average daily water cost \$0.48  
Average daily sewer cost \$0.67  
Last Payment 08/01/05 \$66.31

PRIOR BALANCE	\$0.00
WATER BASE/DISTRBUT'N CHG	\$15.80
COUNTY WATER SUPPLY CHG	\$9.52
SEWER COLLECTION CHG	\$23.47
COUNTY SEWER TREATMT CHG	\$10.63
SC DHEC FEE	\$0.87
COUNTY WATER BASE CHARGE	\$0.18
COUNTY SEWER BASE CHARGE	\$0.38

1 1/2% PER MONTH WILL BE ADDED TO  
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2532  
31.10  
\$60.85

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IF YOU HAVE FILED A COMPLAINT OR INQUIRY WITH OUR OFFICE, AND ARE NOT  
FULLY SATISFIED WITH OUR RESPONSE, YOU MAY CONTACT THE STATE OF  
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Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Addr.	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$14.20
Bill Date	09/09/05	Due Date 10/04/05	COUNTY WATER SUPPLY CHG	\$6.78
Prior Read	08/09/05	484520	SEWER COLLECTION CHG	\$23.47
Current Read	08/31/05	486600	COUNTY SEWER TREATMT CHG	\$7.57
Usage		2080	SC DHEC FEE	\$0.81
# of days this period		22	COUNTY WATER BASE CHARGE	\$0.18
Average daily usage		95	COUNTY SEWER BASE CHARGE	\$0.38
Average daily water cost		\$0.68		
Average daily sewer cost		\$1.07		
Last Payment	09/01/05	\$60.85		

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay \$53.39

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IF YOU HAVE FILED A COMPLAINT OR INQUIRY WITH OUR OFFICE AND ARE NOT FULLY SATISFIED WITH OUR RESPONSE, YOU MAY CONTACT THE STATE OF SOUTH CAROLINA OFFICE OF REGULATORY STAFF AT 800-922-1531. IF YOU PREFER TO WRITE, THE MAILING ADDRESS IS:  
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Account Information				Description of Charges	
Account #	[REDACTED]			PRIOR BALANCE	\$0.00
Service Address	[REDACTED]			WATER BASE/DISTRBUT'N CHG	\$15.57
Bill Date	10/12/05	Due Date	11/06/05	COUNTY WATER SUPPLY CHG	\$9.13
Prior Read	08/31/05	486600		SEWER COLLECTION CHG	\$23.47
Current Read	10/03/05	489400		SC DHEC FEE	\$0.81
Usage		2800		COUNTY WATER BASE CHARGE	\$0.18
# of days this period	33			COUNTY SEWER TRTMT CHG	\$12.28
Average daily usage	85				
Average daily water cost	\$0.50				
Average daily sewer cost	\$0.71				
Last Payment	10/04/05	\$53.39			

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay \$61.44

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PO BOX 11263  
COLUMBIA, SOUTH CAROLINA, 29211

\*\*\*\*\*  
EFFECTIVE WITH THIS CURRENT BILLING, THE SEWER TREATMENT CHARGE REFLECTS  
YOUR PRORATA SHARE OF THE YORK COUNTY WHOLESALE SEWER CHARGE AS ALLOWED  
BY THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA.

\*\*\*\*\*  
TO PAY BY CREDIT OR DEBIT CARD, CALL 1-877-527-7852. PAYMENTS MADE ON  
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A Convenience Fee Will Be Charged.

Account Information		Description of Charges	
Account #		PRIOR BALANCE	\$0.00
Service Address		WATER BASE/DISTRBUT' N CHG	\$15.76
Bill Date	11/11/05 Due Date 12/06/05	COUNTY WATER SUPPLY CHG	\$9.45
		SEWER COLLECTION CHG	\$23.47
Prior Read	10/03/05 489400	SC DHEC FEE	\$0.81
Current Read	10/31/05 492300	COUNTY WATER BASE CHARGE	\$0.17
Usage	2900	COUNTY SEWER TRTMNT CHG	\$4.80
# of days this period	28		
Average daily usage	104		
Average daily water cost	\$0.59		
Average daily sewer cost	\$0.84		
Last Payment	11/01/05 \$61.44		

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay \$54.46

\*\*\*\*\* IMPORTANT CUSTOMER INFORMATION \*\*\*\*\*  
PLEASE BE ADVISED OF THE PHONE NUMBERS TO OUR CUSTOMER SERVICE DEPARTMENT:  
800-367-4314 OR 803-796-9545.

OUR OFFICE IS OPEN MONDAY THROUGH FRIDAY FROM 8:30 A.M. TO 5:00 P.M.

\*\*\*\*\*

IF YOU HAVE FILED A COMPLAINT OR INQUIRY WITH OUR OFFICE AND ARE NOT  
FULLY SATISFIED WITH OUR RESPONSE, YOU MAY CONTACT THE STATE OF  
SOUTH CAROLINA OFFICE OF REGULATORY STAFF AT 800-922-1531. IF YOU PREFER  
TO WRITE, THE MAILING ADDRESS IS:

STATE OF SOUTH CAROLINA, OFFICE OF REGULATORY STAFF  
PO BOX 11263  
COLUMBIA, SOUTH CAROLINA 29211

\*\*\*\*\*

TO PAY BY CREDIT OR DEBIT CARD, CALL 1-877-527-7852. PAYMENTS MADE ON VISA  
DEBIT/CREDIT CARDS WILL BE PROCESSED AS A DEBIT CARD. TO PAY OVER THE  
INTERNET, ACCESS PAYBYINTERNET.COM. TO PAY OVER THE INTERNET, YOU MUST  
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A CONVENIENCE FEE WILL BE CHARGED FOR DEBIT/CREDIT AND INTERNET PAYMENTS.

\*\*\*\*\* YOU MUST ALLOW FOR PROCESSING TIME. \*\*\*\*\*

*Rate Schedule Available Upon Request*

Remittance Address:  
CAROLINA WATER SERVICE INC  
PO BOX 240908  
CHARLOTTE NC 28224-0908

For Service or Billing Inquiries Call:  
800-367-4314 OR 803-796-9545  
To Pay By Credit or Debit Card, Call 1-877-527-7852.  
A Convenience Fee Will Be Charged.

Account Information

Description of Charges

Account # [REDACTED]  
Service Address [REDACTED]  
Bill Date 12/09/05 Due Date 01/03/06  
Prior Read 10/31/05 492300  
Current Read 12/01/05 495500  
Usage 3200  
# of days this period 31  
Average daily usage 103  
Average daily water cost \$0.55  
Average daily sewer cost \$0.76  
Last Payment 12/02/05 \$54.46

PRIOR BALANCE	\$0.00
WATER BASE/DISTRBUT'N CHG	\$16.33
COUNTY WATER SUPPLY CHG	\$10.43
SEWER COLLECTION CHG	\$23.47
SC DHEC FEE	\$0.81
COUNTY WATER BASE CHARGE	\$0.17
COUNTY SEWER TRTMNT CHG	\$11.54

1 1/2% PER MONTH WILL BE ADDED TO

ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay

\$62.75

IMPORTANT CUSTOMER INFORMATION

PLEASE BE ADVISED OF THE PHONE NUMBERS TO OUR CUSTOMER SERVICE DEPARTMENT:  
800-367-4314 OR 803-796-9545.

OUR OFFICE IS OPEN MONDAY THROUGH FRIDAY FROM 8:30 A.M. TO 5:00 P.M.

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CAROLINA WATER SERVICE INC  
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CHARLOTTE NC 28224-0908

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800-367-4314 OR 803-796-9545

To Pay By Credit or Debit Card, Call 1-877-527-7852.  
A Convenience Fee Will Be Charged.

Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Address	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$18.99
Bill Date	01/11/06	Due Date 02/05/06	COUNTY WATER SUPPLY CHG	\$15.00
Prior Read	12/01/05	495500	SEWER COLLECTION CHG	\$23.47
Current Read	01/03/06	500100	SC DHEC FEE	\$0.81
Usage		4600	COUNTY WATER BASE CHARGE	\$0.17
# of days this period	33		COUNTY SEWER TRTMNT CHG	\$16.59
Average daily usage	139			
Average daily water cost	\$0.60			
Average daily sewer cost	\$0.71			
Last Payment	01/03/06	\$62.75		

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay \$75.03

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CAROLINA WATER SERVICE INC  
PO BOX 240908  
CHARLOTTE NC 28224-0908

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800-367-4314 OR 803-796-9545

To Pay By Credit or Debit Card, Call 1-877-527-7852.  
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Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Addr.	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$15.19
Bill Date	02/14/06	Due Date 03/11/06	COUNTY WATER SUPPLY CHG	\$8.48
Prior Read	01/03/06	500100	SEWER COLLECTION CHG	\$23.81
Current Read	01/31/06	502700	COUNTY SEWER TREATMT CHG	\$9.46
Usage	2600		SC DHEC FEE	\$0.81
# of days this period	28		COUNTY WATER BASE CHARGE	\$0.17
Average daily usage	93		COUNTY SEWER BASE CHARGE	\$0.37
Average daily water cost	\$0.57			
Average daily sewer cost	\$0.85			
Last Payment	02/02/06	\$75.03		

1 1/2% PER MONTH WILL BE ADDED TO

ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay

\$58.29

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Rate Schedule Available Upon Request

Carroll County Water Service Inc  
PO BOX 240908  
CHARLOTTE NC 28224-0908

For Service or Billing Inquiries Call:  
800-367-4314 OR 803-796-9545

To Pay By Credit or Debit Card, Call 1-877-527-7852.  
A Convenience Fee Will Be Charged.

Account Information

Description of Charges

Account # [REDACTED]  
Service Addr [REDACTED]  
Bill Date 03/17/06 Due Date 04/11/06  
Prior Read 01/31/06 502700  
Current Read 03/02/06 505500  
Usage 2800  
# of days this period 30  
Average daily usage 93  
Average daily water cost \$0.55  
Average daily sewer cost \$0.81  
Last Payment 03/02/06 \$58.29

PRIOR BALANCE	\$0.00
WATER BASE/DISTRBUT'N CHG	\$15.57
COUNTY WATER SUPPLY CHG	\$9.13
SEWER COLLECTION CHG	\$24.33
COUNTY SEWER TREATMT CHG	\$10.19
SC DHEC FEE	\$0.81
COUNTY WATER BASE CHARGE	\$0.17
COUNTY SEWER BASE CHARGE	\$0.37

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay

\$60.57

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Rate Schedule Available Upon Request



Remittance Address:  
CAROLINA WATER SERVICE INC  
PO BOX 240908  
CHARLOTTE NC 28224-0908

Service or Billing Inquiries Call:  
800-367-4314 or 603-796-9545  
To Pay By Credit or Debit Card, Call 1-877-527-7852.  
A Convenience Fee Will Be Charged.

Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Addr	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$16.52
Bill Date	04/14/06	Due Date 05/09/06	COUNTY WATER SUPPLY CHG	10.26
Prior Read	03/02/06	505500	SEWER COLLECTION CHG	\$24.33
Current Read	03/30/06	508800	COUNTY SEWER TREATMT CHG	\$12.01
Usage		3300	SC DHEC FEE	\$0.81
# of days this period	28		COUNTY WATER BASE CHARGE	\$0.17
Average daily usage	118		COUNTY SEWER BASE CHARGE	\$0.37
Average daily water cost	\$0.62			
Average daily sewer cost	\$0.87			
Last Payment	04/05/06	\$60.57		

27.28  
36.31

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay \$64.97

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PO BOX 240908  
CHARLOTTE NC 28224-0908

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**To Pay By Credit or Debit Card, Call 1-877-527-7852.**  
**A Convenience Fee Will Be Charged.**

**Account Information**  
Account # [REDACTED]

**Description of Charges**

**Service Address** [REDACTED]  
**Bill Date** 05/12/06 **Due Date** 06/06/06

**Prior Read** 03/30/06 **508800**  
**Current Read** 05/01/06 **511430**  
**Usage** 2630  
**# of days this period** 32  
**Average daily usage** 82  
**Average daily water cost** \$0.36  
**Average daily sewer cost** \$0.76  
**Last Payment** 05/02/06 **\$64.97**

PRIOR BALANCE	\$0.00
WATER BASE/DISTRBUT'N CHG	\$15.25
COUNTY WATER SUPPLY CHG	\$8.57
SEWER COLLECTION CHG	\$24.33
COUNTY SEWER TREATMT CHG	\$9.57
SC DHEC FEE	\$0.81
COUNTY WATER BASE CHARGE	\$0.17
COUNTY SEWER BASE CHARGE	\$0.36

1 1/2% PER MONTH WILL BE ADDED TO  
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Company Name: Address:  
CAROLINA WATER SERVICE INC  
PO BOX 240908  
CHARLOTTE NC 28224-0908

Fax Service or Bill Inquiries Call:  
800-367-4314 OR 803-796-9545  
To Pay By Credit or Debit Card, Call 1-877-527-7852.  
A Convenience Fee Will Be Charged.

Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Address	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$15.51
Bill Date	06/12/06	Due Date 07/07/06	COUNTY WATER SUPPLY CHG	\$9.03
Prior Read	05/01/06	514400	SEWER COLLECTION CHG	\$24.33
Current Read	05/31/06	514200	COUNTY SEWER TREATMT CHG	\$10.08
Usage	2770		SC DHEC FEE	\$0.81
# of days this period	30		COUNTY WATER BASE CHARGE	\$0.17
Average daily usage	92		COUNTY SEWER BASE CHARGE	\$0.36
Average daily water cost	\$0.54			
Average daily sewer cost	\$0.81			
Last Payment	06/02/06	\$59.06		

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay \$60.29

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CHARLOTTE NC 28224-0908

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To Pay By Credit or Debit Card, Call 1-877-527-7852.  
A Convenience Fee Will Be Charged.

Account Information

Description of Charges

Account # [REDACTED]  
Service Addr [REDACTED]  
Bill Date 07/13/06 Due Date 08/07/06  
  
Prior Read 05/31/06 514200  
Current Read 06/28/06 516800  
Usage 2600  
# of days this period 28  
Average daily usage 93  
Average daily water cost \$0.57  
Average daily sewer cost \$0.87  
Last Payment 07/06/06 \$60.29

PRIOR BALANCE	\$0.00
WATER BASE/DISTRBUT'N CHG	\$15.19
COUNTY WATER SUPPLY CHG	\$8.48
SEWER COLLECTION CHG	\$24.33
COUNTY SEWER TREATMT CHG	\$9.46
SC DHEC FEE	\$0.81
COUNTY WATER BASE CHARGE	\$0.17
COUNTY SEWER BASE CHARGE	\$0.35

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay \$58.79

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**PO BOX 240908**  
**CHARLOTTE NC 28224-0908**

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Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Address	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$15.11
Bill Date	08/10/06	Due Date 09/04/06	COUNTY WATER SUPPLY CHG	\$8.35
Prior Read	06/28/06	516800	SEWER COLLECTION CHG	\$24.33
Current Read	07/27/06	519360	COUNTY SEWER TREATMT CHG	\$9.32
Usage		2560	SC DHEC FEE	\$0.81
# of days this period	29		COUNTY WATER BASE CHARGE	\$0.16
Average daily usage	88		COUNTY SEWER BASE CHARGE	\$0.35
Average daily water cost	\$0.55			
Average daily sewer cost	\$0.84			
Last Payment	08/01/06	\$58.79		

1 1/2% PER MONTH WILL BE ADDED TO  
 ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay \$58.43

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Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Addr	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$17.03
Bill Date	09/11/06	Due Date 10/06/06	COUNTY WATER SUPPLY CHG	\$11.64
Prior Read	07/27/06	519360	SEWER COLLECTION CHG	\$24.33
Current Read	08/25/06	522930	COUNTY SEWER TREATMT CHG	\$12.99
Usage		3570	SC DHEC FEE	\$0.83
# of days this period	29		COUNTY WATER BASE CHARGE	\$0.16
Average daily usage	123		COUNTY SEWER BASE CHARGE	\$0.35
Average daily water cost	\$0.62			
Average daily sewer cost	\$0.84			
Last Payment	09/01/06	\$58.43		

1 1/2% PER MONTH WILL BE ADDED TO

ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay

\$67.33

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 COLUMBIA, SOUTH CAROLINA 29211

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TO PAY BY CREDIT OR DEBIT CARD, CALL 1-877-527-7852. PAYMENTS MADE ON VISA DEBIT/CREDIT CARDS WILL BE PROCESSED AS A DEBIT CARD. TO PAY OVER THE INTERNET, ACCESS PAYBYINTERNET.COM. TO PAY OVER THE INTERNET, YOU MUST INDICATE THAT YOU ARE MAKING PAYMENT TO OUR PARENT COMPANY, UTILITIES INC. A CONVENIENCE FEE WILL BE CHARGED FOR DEBIT/CREDIT AND INTERNET PAYMENTS.

\*\*\*\*\* YOU MUST ALLOW FOR PROCESSING TIME. \*\*\*\*\*

*Rate Schedule Available Upon Request*



**Remittance Address:**  
CAROLINA WATER SERVICE INC  
PO BOX 240908  
CHARLOTTE NC 28224-0908

**For Service or Billing Inquiries Call:**  
800-367-4314 OR 803-796-9545  
**To Pay By Credit or Debit Card, Call 1-877-527-7852.**  
**A Convenience Fee Will Be Charged.**

Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Addr	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$16.84
Bill Date	10/10/06	Due Date 11/04/06	COUNTY WATER SUPPLY CHG	\$11.31
Prior Read	08/25/06	522930	SEWER COLLECTION CHG	\$24.33
Current Read	09/28/06	526400	COUNTY SEWER TREATMT CHG	\$12.63
Usage		3470	SC DHEC FEE	\$0.83
# of days this period	34		COUNTY WATER BASE CHARGE	\$0.16
Average daily usage	102		COUNTY SEWER BASE CHARGE	\$0.34
Average daily water cost	\$0.52			
Average daily sewer cost	\$0.72			
Last Payment	10/04/06	\$67.33		

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay **\$66.44**

\*\*\*\*\* IMPORTANT CUSTOMER INFORMATION \*\*\*\*\*  
PLEASE BE ADVISED OF THE PHONE NUMBERS TO OUR CUSTOMER SERVICE DEPARTMENT:  
800-367-4314 OR 803-796-9545.  
OUR OFFICE IS OPEN MONDAY THROUGH FRIDAY FROM 8:30 A.M. TO 5:00 P.M.

\*\*\*\*\*  
IF YOU HAVE FILED A COMPLAINT OR INQUIRY WITH OUR OFFICE AND ARE NOT  
FULLY SATISFIED WITH OUR RESPONSE, YOU MAY CONTACT THE STATE OF  
SOUTH CAROLINA OFFICE OF REGULATORY STAFF AT 800-922-1531. IF YOU PREFER  
TO WRITE, THE MAILING ADDRESS IS:

STATE OF SOUTH CAROLINA, OFFICE OF REGULATORY STAFF  
PO BOX 11263  
COLUMBIA, SOUTH CAROLINA 29211

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Remittance Address:  
CAROLINA WATER SERVICE INC  
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CHARLOTTE NC 28224-0908

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To Pay By Credit or Debit Card, Call 1-877-527-7852.  
A Convenience Fee Will Be Charged.

Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Addr	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$15.57
Bill Date	11/13/06	Due Date 12/08/06	COUNTY WATER SUPPLY CHG	\$9.13
Prior Read	09/28/06	526400	SEWER COLLECTION CHG	\$24.33
Current Read	10/30/06	529200	COUNTY SEWER TREATMT CHG	\$10.19
Usage		2800	SC DHEC FEE	\$0.83
# of days this period	32		COUNTY WATER BASE CHARGE	\$0.16
Average daily usage	88		COUNTY SEWER BASE CHARGE	\$0.34
Average daily water cost	\$0.51			
Average daily sewer cost	\$0.76			
Last Payment	11/03/06	\$66.44		

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay \$60.55

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Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Address	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$15.21
Bill Date	12/12/06	Due Date 01/06/07	COUNTY WATER SUPPLY CHG	\$8.52
Prior Read	10/30/06	529200	SEWER COLLECTION CHG	\$24.33
Current Read	11/30/06	531812	COUNTY SEWER TREATMT CHG	\$9.51
Usage		2612	SC DHEC FEE	\$0.83
# of days this period	31		COUNTY WATER BASE CHARGE	\$0.16
Average daily usage	84		COUNTY SEWER BASE CHARGE	\$0.34
Average daily water cost	\$0.52			
Average daily sewer cost	\$0.78			
Last Payment	12/01/06	\$60.55		

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay \$58.90

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Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Address	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$15.02
Bill Date	01/12/07	Due Date 02/06/07	COUNTY WATER SUPPLY CHG	\$8.18
Prior Read	11/30/06	531812	SEWER COLLECTION CHG	\$24.33
Current Read	12/28/06	534320	COUNTY SEWER TREATMT CHG	\$8.43
Usage		2508	SC DHEC FEE	\$0.83
# of days this period	28		COUNTY WATER BASE CHARGE	\$0.16
Average daily usage	90		COUNTY SEWER BASE CHARGE	\$0.34
Average daily water cost	\$0.87			
Average daily sewer cost	\$0.87			
Last Payment	01/08/07	\$58.90		

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay \$57.29

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**Account Information**

Account # [REDACTED]  
Service Address [REDACTED]  
Bill Date 02/12/07 Due Date 03/09/07

Prior Read 12/28/06 534320  
Current Read 01/30/07 537760  
Usage 3440  
# of days this period 33  
Average daily usage 104  
Average daily water cost \$0.53  
Average daily sewer cost \$0.74  
Last Payment 02/05/07 \$57.29

**Description of Charges**

PRIOR BALANCE	\$0.00
WATER BASE/DISTRBUT'N CHG	\$16.79
COUNTY WATER SUPPLY CHG	\$11.21
SEWER COLLECTION CHG	\$24.33
COUNTY SEWER TREATMT CHG	\$11.31
SC DRINK FEE	\$0.83
COUNTY WATER BASE CHARGE	\$0.16
COUNTY SEWER BASE CHARGE	\$0.34

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE.

Please Pay **\$64.97**

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CHARLOTTE NC 28224-0908

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A Convenience Fee Will Be Charged.

**Account Information**

**Description of Charges**

Account # [REDACTED]  
Service Addr [REDACTED]  
Bill Date 03/13/07 Due Date 04/07/07  
Prior Read 01/30/07 537760  
Current Read 02/28/07 540600  
Usage 2840  
# of days this period 29  
Average daily usage 98  
Average daily water cost \$0.57  
Average daily sewer cost \$0.84  
Last Payment 03/02/07 \$64.97

PRIOR BALANCE	\$0.00
WATER BASE/DISTRBUT'N CHG	\$15.65
COUNTY WATER SUPPLY CHG	\$9.26
SEWER COLLECTION CHG	\$24.33
COUNTY SEWER TREATMT CHG	\$9.64
SC DHEC FEE	\$0.83
COUNTY WATER BASE CHARGE	\$0.16
COUNTY SEWER BASE CHARGE	\$0.34

1 1/2% PER MONTH WILL BE ADDED TO

ALL AMOUNTS NOT PAID BY THE DUE DATE". Please Pay

\$60.21

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CHARLOTTE NC 28224-0908

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**A Convenience Fee Will Be Charged.**

Account Information				Description of Charges	
Account #	[REDACTED]			PRIOR BALANCE	\$0.00
Service Addr	[REDACTED]			WATER BASE/DISTRBUT'N CHG	\$15.67
Bill Date	04/11/07	Due Date	05/06/07	COUNTY WATER SUPPLY CHG	\$9.29
Prior Read	02/28/07	540600		SEWER COLLECTION CHG	\$24.33
Current Read	03/28/07	543450		COUNTY SEWER TREATMT CHG	\$9.45
Usage		2850		SC DHEC FEE	\$0.83
# of days this period		28		COUNTY WATER BASE CHARGE	\$0.16
Average daily usage		102		COUNTY SEWER BASE CHARGE	\$0.34
Average daily water cost		\$0.59			
Average daily sewer cost		\$0.87			
Last Payment	04/04/07	\$60.21			

1 1/2% PER MONTH WILL BE ADDED TO

ALL AMOUNTS NOT PAID BY THE DUE DATE.

Please Pay

\$60.07

\*\*\*\*\* IMPORTANT CUSTOMER INFORMATION \*\*\*\*\*  
THIS BILL REFLECTS THE INCREASE IN RATES RESULTING FROM THE GOVERNMENT'S APPEAL  
IN DOCKET NO. 2004-357-WS. \*\*\*\*\*  
\*\*\*\*\*IF YOU HAVE FILED A COMPLAINT OR INQUIRY WITH OUR OFFICE, \*\*\*\*\*  
AND ARE NOT SATISFIED WITH OUR RESPONSE, YOU MAY CALL THE STATE OF SOUTH  
CAROLINA OFFICE OF REGULATORY STAFF AT 800-922-1531. IF YOU PREFER TO WRITE,  
THE MAILING ADDRESS IS: STATE OF SOUTH CAROLINA, OFFICE OF REGULATORY STAFF  
P.O. BOX 11263, COLUMBIA, SOUTH CAROLINA 29211  
\*\*\*\*\*  
WE CAN DRAFT YOUR PAYMENT FROM YOUR SAVINGS OR CHECKING ACCOUNT FREE OF  
CHARGE. FOR DETAILS, CALL OUR OFFICE AT 803-796-9545 OR 800-367-4314.

TO PAY BY CREDIT/DEBIT CARD (VISA & MASTERCARD), CALL 1-877-527-7852.  
PAYMENTS MADE ON ANY VISA CARD THAT CAN BE USED AS A DEBIT OR CREDIT CARD  
WILL BE PROCESSED AS A DEBIT CARD. TO PAY OVER THE INTERNET, ACCESS  
PAYBYINTERNET.COM. YOU MUST INDICATE YOU ARE MAKING PAYMENT TO OUR PARENT  
COMPANY, UTILITIES INC. A CONVENIENCE FEE WILL BE CHARGED FOR CREDIT/DEBIT  
AND INTERNET PAYMENTS.

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*Rate Schedule Available Upon Request*

\*\*\*\* PLEASE VISIT OUR WEBSITE AT [www.uiwater.com](http://www.uiwater.com) \*\*\*\*

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CHARLOTTE NC 28224-0908

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**A Convenience Fee Will Be Charged.**

**Account Information**

**Description of Charges**

ACCOUNT # [REDACTED]  
Service Address [REDACTED]  
Bill Date 05/14/07 Due Date 06/08/07

Prior Read 03/28/07 548460  
Current Read 04/30/07 546500  
Usage 3050  
# of days this period 33  
Average daily usage 92  
Average daily water cost \$0.52  
Average daily sewer cost \$0.74  
Last Payment 05/03/07 \$60.07

PRIOR BALANCE	\$0.00
WATER BASE/DISTRBUT'N CHG	\$16.21
COUNTY WATER SUPPLY CHG	\$9.94
SEWER COLLECTION CHG	\$24.54
COUNTY SEWER TREATMT CHG	\$9.47
SC DHEC FEE	\$0.83
COUNTY WATER BASE CHARGE	\$0.15
COUNTY SEWER BASE CHARGE	\$0.33
RATE ADJUSTMENT	\$0.04

1 1/2% PER MONTH WILL BE ADDED TO

ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay

\$61.51

EFFECTIVE 4/15/07, THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA HAS APPROVED AN INCREASE IN WATER AND SEWER RATES. THE RATE INCREASE HAS BEEN PRORATED IN THE CURRENT BILL.

PAYMENT OPTIONS -- \$\$ -- WE CAN AUTOMATICALLY DRAFT YOUR PAYMENT FROM YOUR SAVINGS/CHECKING ACCOUNT FREE OF CHARGE. FOR INFORMATION, CALL OUR CUSTOMER SERVICE DEPARTMENT AT THE SERVICE AND BILLING INQUIRY NUMBER LISTED ABOVE.

TO PAY BY CREDIT, DEBIT (VISA & MASTERCARD) OR ELECTRONIC CHECK, CALL 1-877-527-7852. PAYMENTS MADE ON ANY VISA CARD THAT CAN BE USED AS A DEBIT OR CREDIT CARD WILL BE PROCESSED AS A DEBIT CARD. PAY OVER THE INTERNET BY ACCESSING [PAYBYINTERNET.COM](http://PAYBYINTERNET.COM). MAKE INTERNET PAYMENTS TO OUR PARENT COMPANY UTILITIES INC. THERE IS A FEE FOR THESE PAYMENT OPTIONS.

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**A Convenience Fee Will Be Charged.**

Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Addr.	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$17.59
Bill Date	06/12/07	Due Date 07/07/07	COUNTY WATER SUPPLY CHG	\$10.43
Prior Read	04/30/07	546500	SEWER COLLECTION CHG	\$25.70
Current Read	05/30/07	549700	COUNTY SEWER TREATMT CHG	\$9.49
Usage		3200	SC DHEC FEE	\$0.83
# of days this period	30		COUNTY WATER BASE CHARGE	\$0.15
Average daily usage	107		COUNTY SEWER BASE CHARGE	\$0.33
Average daily water cost	\$0.61		RATE ADJUSTMENT	\$1.90
Average daily sewer cost	\$0.86			
Last Payment	06/04/07	\$61.51		

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay \$66.42

THIS BILL CONTAINS A RATE ADJUSTMENT FOR A BILLING DISCREPANCY THAT WAS ON  
YOUR BILL DATED 5/14/07. IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT CUSTOMER  
SERVICE AT 800-367-4314 OR 803-796-9545. \*\*\*\*\*  
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**A Convenience Fee Will Be Charged.**

Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Addr.	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$16.98
Bill Date	07/11/07	Due Date 08/05/07	COUNTY WATER SUPPLY CHG	\$9.45
Prior Read	05/30/07	549600	SEWER COLLECTION CHG	\$25.70
Current Read	06/28/07	552600	COUNTY SEWER TREATMT CHG	\$8.53
Usage		2900	SC DHEC FEE	\$0.83
# of days this period	29		COUNTY WATER BASE CHARGE	\$0.15
Average daily usage	100		COUNTY SEWER BASE CHARGE	\$0.33
Average daily water cost	\$0.61			
Average daily sewer cost	\$0.89			
Last Payment	07/05/07	\$66.42		

1 1/2% PER MONTH WILL BE ADDED TO  
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DEBIT/CREDIT CARDS WILL BE PROCESSED AS A DEBIT CARD. TO PAY OVER THE  
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A CONVENIENCE FEE WILL BE CHARGED FOR DEBIT/CREDIT AND INTERNET PAYMENTS.

\*\*\*\*\* YOU MUST ALLOW FOR PROCESSING TIME. \*\*\*\*\*

*Rate Schedule Available Upon Request*

Remittance Address:  
CAROLINA WATER SERVICE INC  
PO BOX 240908  
CHARLOTTE NC 28224-0908

For Service or Billing Inquiries Call:  
800-367-4314 OR 803-796-9545

To Pay By Credit or Debit Card, Call 1-877-527-7852.1  
A Convenience Fee Will Be Charged.

Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Addr	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$15.03
Bill Date	09/12/07	Due Date 10/07/07	COUNTY WATER SUPPLY CHG	\$6.32
Prior Read	08/01/07	556420	SEWER COLLECTION CHG	\$25.70
Current Read	08/27/07	558360	COUNTY SEWER TREATMT CHG	\$5.51
Usage	1940		SC DHEC FEE	\$0.83
# of days this period	26		COUNTY WATER BASE CHARGE	\$0.15
Average daily usage	75		COUNTY SEWER BASE CHARGE	\$0.33
Average daily water cost	\$0.61			
Average daily sewer cost	\$0.99			
Last Payment	09/04/07	\$68.91		

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay \$53.87

\*\*\*\*\* IMPORTANT CUSTOMER INFORMATION \*\*\*\*\*  
PLEASE BE ADVISED OF THE PHONE NUMBERS TO OUR CUSTOMER SERVICE DEPARTMENT:  
800-367-4314 OR 803-796-9545.  
OUR OFFICE IS OPEN MONDAY THROUGH FRIDAY FROM 8:30 A.M. TO 5:00 P.M.  
\*\*\*\*\*  
IF YOU HAVE FILED A COMPLAINT OR INQUIRY WITH OUR OFFICE AND ARE NOT  
FULLY SATISFIED WITH OUR RESPONSE, YOU MAY CONTACT THE STATE OF  
SOUTH CAROLINA OFFICE OF REGULATORY STAFF AT 800-922-1531. IF YOU PREFER  
TO WRITE, THE MAILING ADDRESS IS:  
STATE OF SOUTH CAROLINA, OFFICE OF REGULATORY STAFF  
PO BOX 11263  
COLUMBIA, SOUTH CAROLINA 29211

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PO BOX 240908  
CHARLOTTE NC 28224-0908

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**A Convenience Fee Will Be Charged.**

**Account Information**

**Description of Charges**

Account # [REDACTED]  
Service Address [REDACTED]  
Bill Date 10/11/07 Due Date 11/05/07  
Prior Read 08/27/07 558360  
Current Read 09/27/07 561400  
Usage 3040  
# of days this period 31  
Average daily usage 98  
Average daily water cost \$0.58  
Average daily sewer cost \$0.83  
Last Payment 10/04/07 \$53.87

PRIOR BALANCE	\$0.00
WATER BASE/DISTRBUT'N CHG	\$17.26
COUNTY WATER SUPPLY CHG	\$9.91
SEWER COLLECTION CHG	\$25.70
COUNTY SEWER TREATMT CHG	\$9.08
SC DHEC FEE	\$0.83
COUNTY WATER BASE CHARGE	\$0.15
COUNTY SEWER BASE CHARGE	\$0.33

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\$63.26

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CAROLINA WATER SERVICE INC  
PO BOX 240908  
CHARLOTTE NC 28224-0908

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800-367-4314 OR 803-796-9545  
**To Pay By Credit or Debit Card, Call 1-877-527-7852.**  
**A Convenience Fee Will Be Charged.**

**Account Information**  
Account # [REDACTED]  
Service Addr. [REDACTED]  
Bill Date 11/12/07 Due Date 12/07/07  
Prior Read 09/27/07 561400  
Current Read 10/29/07 564610  
Usage 3210  
# of days this period 32  
Average daily usage 100  
Average daily water cost \$0.58  
Average daily sewer cost \$0.80  
Last Payment 11/02/07 \$63.26

Description of Charges	
PRIOR BALANCE	\$0.00
WATER BASE/DISTRBUT'N CHG	\$17.61
COUNTY WATER SUPPLY CHG	\$10.46
SEWER COLLECTION CHG	\$25.70
COUNTY SEWER TREATMT CHG	\$9.91
SC DHEC FEE	\$0.83
COUNTY WATER BASE CHARGE	\$0.15
COUNTY SEWER BASE CHARGE	\$0.33

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay **\$64.99**

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COLUMBIA, SOUTH CAROLINA 29211

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TO PAY BY CREDIT OR DEBIT CARD, CALL 1-877-527-7852. PAYMENTS MADE ON VISA DEBIT/CREDIT CARDS WILL BE PROCESSED AS A DEBIT CARD. TO PAY OVER THE INTERNET, ACCESS PAYBYINTERNET.COM. TO PAY OVER THE INTERNET, YOU MUST INDICATE THAT YOU ARE MAKING PAYMENT TO OUR PARENT COMPANY, UTILITIES INC. A CONVENIENCE FEE WILL BE CHARGED FOR DEBIT/CREDIT AND INTERNET PAYMENTS.

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CHARLOTTE NC 28224-0908

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**To Pay By Credit or Debit Card, Call 1-877-527-7852.  
A Convenience Fee Will Be Charged.**

Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Addr	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$17.16
Bill Date	12/12/07	Due Date 01/06/08	COUNTY WATER SUPPLY CHG	\$9.75
Prior Read	10/29/07	564610	SEWER COLLECTION CHG	\$25.70
Current Read	11/29/07	567600	COUNTY SEWER TREATMT CHG	\$9.85
Usage		2990	SC DHEC FEE	\$0.83
# of days this period	31		COUNTY WATER BASE CHARGE	\$0.15
Average daily usage	96		COUNTY SEWER BASE CHARGE	\$0.33
Average daily water cost	\$0.58			
Average daily sewer cost	\$0.83			
Last Payment	12/03/07	\$64.99		

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay \$63.77

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\*\*\*\* PLEASE VISIT OUR WEBSITE AT [www.uilwater.com](http://www.uilwater.com) \*\*\*\*

**Remittance Address:**  
CAROLINA WATER SERVICE INC  
PO BOX 240908  
CHARLOTTE NC 28224-0908

**For Service or Billing Inquiries Call:**  
800-367-4314 OR 803-796-9545  
**To Pay By Credit or Debit Card, Call 1-877-527-7852.**  
**A Convenience Fee Will Be Charged.**

Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BILLANCE	\$0.00
Service Addr.	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$15.76
Bill Date	01/11/08	Due Date 02/05/08	COUNTY WATER SUPPLY CHG	\$7.50
Prior Read	11/29/07	567600	SEWER COLLECTION CHG	\$25.70
Current Read	12/27/07	569900	COUNTY SEWER TREATMT CHG	\$7.96
Usage		2300	SC DHEC FEE	\$0.83
# of days this period	28		COUNTY WATER BASE CHARGE	\$0.15
Average daily usage	82		COUNTY SEWER BASE CHARGE	\$0.33
Average daily water cost	\$0.59			
Average daily sewer cost	\$0.92			
Last Payment	01/03/08	\$63.77		

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay \$58.23

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Account Information			Description of Charges	
ACCOUNT #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Address	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$17.79
Bill Date	02/12/08	Due Date 03/08/08	COUNTY WATER SUPPLY CHG	\$10.76
Prior Read	12/27/07	569900	SEWER COLLECTION CHG	\$25.70
Current Read	01/30/08	573200	COUNTY SEWER TREATMT CHG	\$10.95
Usage		3300	SC DHEC FEE	\$0.83
# of days this period	34		COUNTY WATER BASE CHARGE	\$0.15
Average daily usage	97		COUNTY SEWER BASE CHARGE	\$0.32
Average daily water cost	\$0.55			
Average daily sewer cost	\$0.76			
Last Payment	02/04/08	\$58.23		

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay \$66.50

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Rate Schedule Available Upon Request

\*\*\*\* PLEASE VISIT OUR WEBSITE AT: WWW.UWATER.COM \*\*\*\*  
**Remittance Address:**  
CAROLINA WATER SERVICE INC  
PO BOX 240908  
CHARLOTTE NC 28224-0908

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**To Pay By Credit or Debit Card, Call 1-877-527-7852.**  
**A Convenience Fee Will Be Charged.**

Account Information			Description of Charges	
Account #	C-=====		PRIOR BALANCE	\$0.00
Service Addr.			WATER BASE/DISTRBUT'N CHG	\$19.19
Bill Date	03/13/08	Due Date 04/07/08	COUNTY WATER SUPPLY CHG	\$13.01
Prior Read	01/30/08	573200	SEWER COLLECTION CHG	\$25.70
Current Read	02/28/08	577190	COUNTY SEWER TREATMT CHG	\$13.95
Usage		3990	SC DHEC FEE	\$0.83
# of days this period	29		COUNTY WATER BASE CHARGE	\$0.15
Average daily usage	138		COUNTY SEWER BASE CHARGE	\$0.32
Average daily water cost	\$0.69			
Average daily sewer cost	\$0.89			
Last Payment	03/04/08	\$66.50		

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay \$73.15

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Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Addr	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$18.22
Bill Date	04/11/08	Due Date 05/06/08	COUNTY WATER SUPPLY CHG	\$11.44
Prior Read	02/28/08	577190	SEWER COLLECTION CHG	\$25.70
Current Read	03/31/08	580700	COUNTY SEWER TREATMT CHG	\$11.85
Usage		3510	SC DHEC FEE	\$0.83
# of days this period		32	COUNTY WATER BASE CHARGE	\$0.15
Average daily usage		110	COUNTY SEWER BASE CHARGE	\$0.32
Average daily water cost		\$0.80		
Average daily sewer cost		\$0.80		
Last Payment	04/02/08	\$73.15		

1 1/2% PER MONTH WILL BE ADDED TO  
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\$68.51

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**To Pay By Credit or Debit Card, Call 1-877-527-7852.**  
**A Convenience Fee will Be Charged.**

Account Information			Description of Charges	
Account #	[REDACTED]		PRIOR BALANCE	\$0.00
Service Addr	[REDACTED]		WATER BASE/DISTRBUT'N CHG	\$15.76
Bill Date	05/12/08	Due Date 06/06/08	COUNTY WATER SUPPLY CHG	\$7.50
Prior Read	03/31/08	580700	SEWER COLLECTION CHG	\$25.70
Current Read	04/24/08	583000	COUNTY SEWER TREATMT CHG	\$7.56
Usage		2300	SC DHEC FEE	\$0.83
# of days this period	24		COUNTY WATER BASE CHARGE	\$0.15
Average daily usage	96		COUNTY SEWER BASE CHARGE	\$0.32
Average daily water cost	\$0.69			
Average daily sewer cost	\$1.07			
Last Payment	05/02/08	\$68.51		

1 1/2% PER MONTH WILL BE ADDED TO  
ALL AMOUNTS NOT PAID BY THE DUE DATE. Please Pay **\$57.82**

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**Rate Schedule Available Upon Request**





Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314  
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay
07/11/2008	●●●●●●	8/5/2008	\$66.45

Name: [REDACTED] Primary Telephone #: [REDACTED]  
 Service Address: [REDACTED] LAKE WYLIE, SC, 29710A

#### Activity Since Last Bill

Previous Balance \$122.48  
 Payments received as of 07/11/2008 \$-122.48  
 Balance as of 07/11/2008 \$0.00

#### Adjustments

Late Payment Charge on 07/07/2008 \$0.97

#### Residential Purchased Water

Water Distribution Base Charge \$11.09  
 Distribution Usage of 3,031 gallons at \$2.03 per 1,000 gallons \$6.15  
 Water Supply Charge of 3,031 gallons at \$0.0034183 per gallon \$10.36  
 SC DHEC Fee \$0.83  
 Total Residential Purchased Water \$28.43

#### York County Residential Wastewater Treatment

Wastewater Collection \$25.70  
 Usage of 3,031 gallons \$11.03  
 York County Wholesale Wastewater Base Charge \$0.32  
 Total York County Residential Wastewater Treatment \$37.05

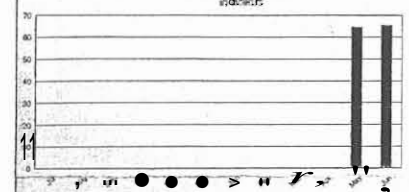
Total Amount Due \$66.45

#### Summary of Service

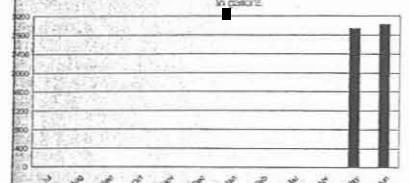
Meter Reading 9 Meter # 29037466  
 Current 588971 06/24/2008  
 Previous 585940 05/23/2008  
 Usage 3,031 Gallons

Number of Days: 32  
 Average Daily Use: 95 Gallons  
 Average Daily Cost: \$ 2.05

#### Billing History



#### Consumption History



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

#### Messages

Please note that your billed usage amount is based on an Estimated Read. If you have any questions, Please contact your customer service office at the phone number listed above.



**Utilities, Inc.**

Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314  
 www.uewater.com

Account Number	Due Date	Please Pay
[REDACTED]	08/01/2008	\$ 141.27

Name [REDACTED] Primary Telephone # [REDACTED]  
 Service Address [REDACTED] LAKE WYLIE, SC, 29710A

**Activity Since Last Bill**

Previous Balance \$66.45  
 Payments received as of 08/01/2008 \$0.00  
 Balance as of 08/01/2008 \$66.45

**Residential Purchased Water**

Water Distribution Base Charge \$11.09  
 Distribution Usage of 4,059 gallons at \$2.03 per 1,000 gallons \$8.24  
 Water Supply Charge of 4,059 gallons at \$0.0034183 per gallon \$13.87  
 SC DHEC Fee \$0.83  
 Total Residential Purchased Water \$34.03

**York County Residential Wastewater Treatment**

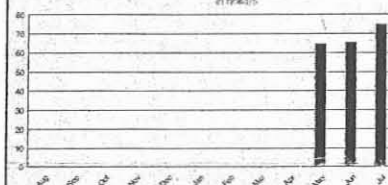
Wastewater Collection \$25.70  
 Usage of 4,059 gallons \$14.77  
 York County Wholesale Wastewater Base Charge \$0.32  
 Total York County Residential Wastewater Treatment \$40.79

**Total Amount Due** **\$141.27**

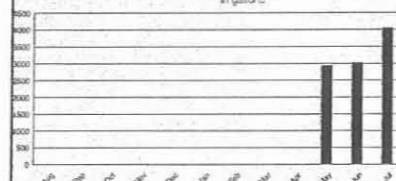
141.27  
 66.45  
 171.50  
 141.27

**Summary of Service**  
 Meter Reading 29037486  
 Current 593030 07/28/2008  
 Previous 588971 06/24/2008 E  
 Usage 4,059 Gallons  
 Number of Days: 34  
 Average Daily Use: 119 Gallons  
 Average Daily Cost: \$ 2.20

**Billing History**



**Consumption History**



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314  
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay
09/02/2008	[REDACTED]	9/29/2008	\$64.11

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED] LAKE WYLIE, SC, 29710

**Activity Since Last Bill**

Previous Balance	\$141.27	
Payments received as of 09/02/2008	\$-141.27	
Balance as of 09/02/2008		\$0.00

**Residential Purchased Water**

Water Distribution Base Charge	\$11.09	
Distribution Usage of 2,880 gallons at \$2.03 per 1,000 gallons	\$5.85	
Water Supply Charge of 2,880 gallons at \$0.0034183 per gallon	\$9.84	
SC DHEC Fee	\$0.83	
Total Residential Purchased Water		\$27.61

**York County Residential Wastewater Treatment**

Wastewater Collection	\$25.70	
Usage of 2,880 gallons	\$10.48	
York County Wholesale Wastewater Base Charge	\$0.32	
Total York County Residential Wastewater Treatment		\$36.50

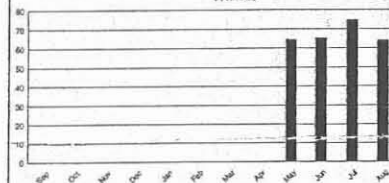
**Total Amount Due** **\$64.11**

**Summary of Service**

Meter Reading	Meter #	29037466
Current	595910	08/31/2008
Previous	593030	07/28/2008
Usage	2,880 Gallons	
Number of Days:	34	
Average Daily Use:	85 Gallons	
Average Daily Cost:	\$ 1.89	

**Billing History**

in dollars



**Consumption History**

in gallons



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314  
[www.uiwater.com](http://www.uiwater.com)

Bill Date	Account Number	Due Date	Please Pay
10/01/2008	[REDACTED]	10/28/2008	\$ 60.18

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED] LAKE WYLIE, SC, 29710

#### Activity Since Last Bill

Previous Balance	564.11	
Payments received as of 10/01/2008	564.11	
Balance as of 10/01/2008		50.00

#### Residential Purchased Water

Water Distribution Base Charge	511.09	
Distribution Usage of 2,450 gallons at \$2.03 per 1,000 gallons	54.97	
Water Supply Charge of 2,450 gallons at \$0.003411 per gallon	58.35	
SC DHEC Fee	50.83	
Total Residential Purchased Water		\$25.24

#### York County Residential Wastewater Treatment

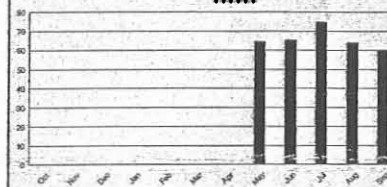
Wastewater Collection	525.70	
Usage of 2,450 gallons	58.92	
York County Wholesale Wastewater Base Charge	50.32	
Total York County Residential Wastewater Treatment		\$34.94

Total Amount Due		\$60.18
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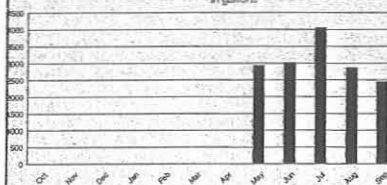
#### Summary of Service

Meter Reading	Meter# 29037466
Current	598360 09/29/2008
Previous	595910 08/31/2008
Usage	2,450 Gallons
Number of Days:	29
Average Daily Use:	84 Gallons
Average Daily Cost:	\$ 2.08

#### Billing History



#### Consumption History



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages





Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314  
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay
10/31/2008	[REDACTED]	11/27/2008	\$ 62.28

Name [REDACTED]

Service Address [REDACTED] LAKE WYLIE, SC, 29710

Activity Since Last Bill

Previous Balance	\$60.18	
Payments received as of 10/31/2008	\$60.18	
Balance as of 10/31/2008		\$0.00

**Residential Purchased Water**

Water Distribution Base Charge	\$11.09	
Distribution Usage of 2,680 gallons at \$2.03 per 1,000 gallons	\$5.44	
Water Supply Charge of 2,680 gallons at \$0.003411 per gallon	\$9.14	
SC DHEC Fee	\$0.83	
<b>Total Residential Purchased Water</b>		<b>\$26.50</b>

**York County Residential Wastewater Treatment**

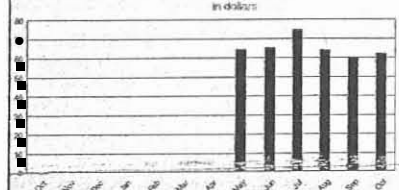
Wastewater Collection	\$25.70	
Usage of 2,680 gallons	\$9.76	
York County Wholesale Wastewater Base Charge	\$0.32	
<b>Total York County Residential Wastewater Treatment</b>		<b>\$35.78</b>

<b>Total Amount Due</b>		<b>\$62.28</b>
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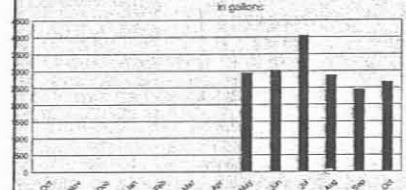
**Summary of Service**

<b>Meter Reading</b>	<b>Meter #</b>	29037466
Current	6011040	10/27/2008
Previous	598360	09/29/2008
<b>Usage</b>	2,680 Gallons	
<b>Number of Days:</b>	28	
<b>Average Daily Use:</b>	96 Gallons	
<b>Average Daily Cost:</b>	\$ 2.22	

**Billing History**



**Consumption History**



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314  
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay
12/01/2008	[REDACTED]	12/29/2008	# 70.18

Name [REDACTED] Primary Telephone [REDACTED]  
 Service Address [REDACTED] LAKE WYLIE, SC, 29710

#### Activity Since Last Bill

Previous Balance **562.28**  
 Payments received as of 12/01/2008 **562.28**  
 Balance as of 12/01/2008 **50.00**

#### Residential Purchased Water

Water Distribution Base Charge \$11.09  
 Water Distribution Base Charge \$11.09  
 Distribution Usage of 3,550 gallons at \$2.03 per 1,000 gallons \$7.21  
 Water Supply Charge of 3,550 gallons at \$0.00341 per gallon \$12.11  
 SC DHEC Fee \$0.83  
**Total Residential Purchased Water \$31.24**

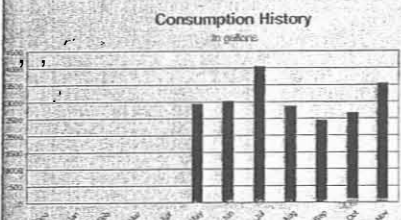
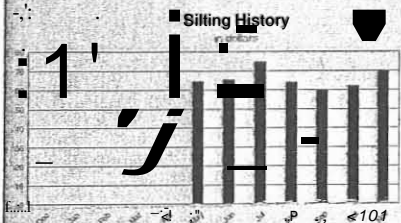
#### York County Residential Wastewater Treatment

Wastewater Collection \$25.70  
 Usage of 3,550 gallons \$12.92  
 York County Wholesale Wastewater Base Charge \$0.32  
**Total York County Residential Wastewater Treatment \$38.94**

**Total Amount Due \$70.18**

#### Summary of Service

Meter Reading Meter # 29037466  
 Current Meter Reading 604590 11/28/2008  
 Previous Meter Reading 601040 10/27/2008  
 Usage 3,550 Gallons  
 Number of Days: 32  
 Average Daily Use: 111 Gallons  
 Average Daily Cost: \$ 2.19



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314

Bill Date	Account Number	Due Date	Please Pay
01/04/2009	[REDACTED]	2/12/2009	\$ 70.81

Name [REDACTED] Primary Telephone # [REDACTED]  
 Service Address [REDACTED] LAKE WYLIE, SC, 29710

**Activity Since Last Bill**

Previous Balance	570.18	
Payments received as of 01/04/2009	570.18	
Balance as of 01/04/2009		50.00

**Residential Purchased Water**

Water Distribution Base Charge	\$11.09	
Distribution Usage of 3,620 gallons at 52.03 per 1,000 gallons	57.35	
Water Supply Charge of 3,620 gallons at 50.003411 per gallon	\$12.34	
SC DHEC Fee	50.83	
<b>Total Residential Purchased Water</b>		<b>531.61</b>

**York County Residential Wastewater Treatment**

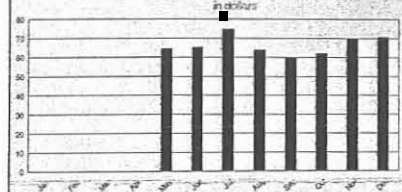
Wastewater Collection	\$25.70	
Usage of 3,620 gallons	\$13.18	
York County Wholesale Wastewater Base Charge	50.32	
<b>Total York County Residential Wastewater Treatment</b>		<b>\$39.20</b>

<b>Total Amount Due</b>		<b>\$70.81</b>
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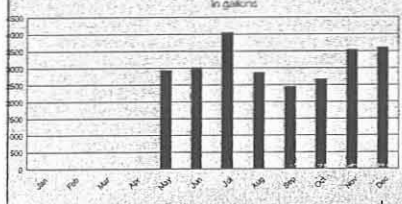
**Summary of Service**

www.uwwater.com  
 Meter Reading Meter # 29037466  
 Current 608210 12/30/2008  
 Previous 604590 1/28/2008  
 Usage 3,620 Gallons  
 Number of Days: 32  
 Average Daily Use: 113 Gallons  
 Average Daily Cost \$ 2.21

**Billing History**



**Consumption History**



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages





**Carolina Water Service Inc of SC**  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314

Bill Date	Account Number	Due Date	Please Pay
01/31/2009	[REDACTED]	2/23/2009	\$ 134.54

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED] LAKE WYLIE, SC, 29710

**Activity Since Last Bill**

**Previous Balance** \$70.81  
**Payments received as of 01/31/2009** \$0.00  
**Balance as of 01/31/2009** \$70.81

**Residential Purchased Water**

**Water Distribution Base Charge** \$11.09  
**Distribution Usage of 2,840 gallons at \$2.03 per 1,000 gallons** \$5.77  
**Water Supply Charge of 2,840 gallons at \$0.00341 per gallon** \$9.68  
**SC DHEC Fee** \$0.83  
**Total Residential Purchased Water** \$27.37

**York County Residential Wastewater Treatment**

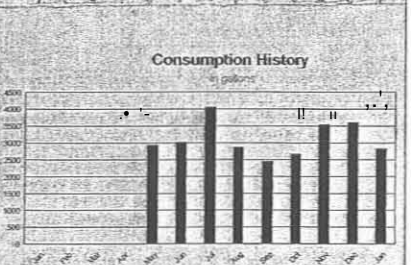
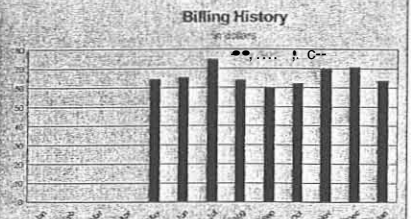
**Wastewater Collection** \$25.70  
**Usage of 2,840 gallons** \$10.34  
**York County Wholesale Wastewater Base Charge** \$0.32  
**Total York County Residential Wastewater Treatment** \$36.36

**Total Amount Due** \$134.54

2/13/09  
 [Handwritten notes and signatures]

**Summary of Service**  
[www.uwater.com](http://www.uwater.com)

Meter Reading	Meter #	29037466
Current	611050	01/28/2009
Previous	608210	12/30/2008
Usage	2,840 Gallons	
Number of Days	29	
Average Daily Use	98 Gallons	
Average Daily Cost	\$ 2.20	



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314

Bill Date	Account Number	Due Date	Please Pay
02/28/2009	[REDACTED]	3/23/2009	\$ 60.74

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED], LAKE WYLIE, SC, 29710

#### Activity Since Last Bill

Previous Balance	\$134.54	
Payments received as of 02/28/2009	\$-134.54	
Balance as of 02/28/2009		\$0.00

#### Residential Purchased Water

Water Distribution Base Charge	\$11.09	
Distribution Usage of 2,510 gallons at \$2.03 per 1,000 gallons	\$5.10	
Water Supply Charge of 2,510 gallons at \$0.003411 per gallon	\$8.56	
SC DHEC Fee	\$0.83	
Total Residential Purchased Water		\$25.58

#### York County Residential Wastewater Treatment

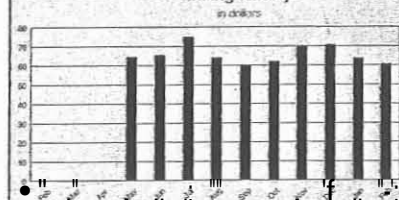
Wastewater Collection	\$25.70	
Usage of 2,510 gallons	\$9.14	
York County Wholesale Wastewater Base Charge	\$0.32	
Total York County Residential Wastewater Treatment		\$35.16

Total Amount Due **\$60.74**

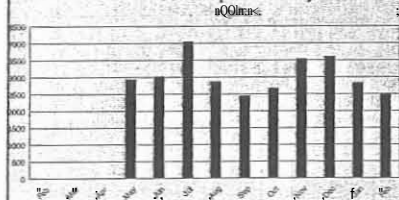
#### Summary of Service

Meter Reading: 613560  
 Current: 613560 0212512009  
 Previous: 611050 0112812009  
 Usage: 2,510 Gallons  
 Number of Days: 28  
 Average Daily Use: 90 Gallons  
 Average Daily Cost: \$ 2.17

#### Billing History



#### Consumption History



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314

Bill Date	Account Number	Due Date	Please Pay
04/01/2009	[REDACTED]	4/22/2009	\$ 60.82

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED] LAKE WYLIE, SC, 29710

**Activity Since Last Bill**

Previous Balance	\$60.74	
Payments received as of 04/01/2009	\$-60.74	
Balance as of 04/01/2009		50.00

**Residential Purchased Water**

Water Distribution Base Charge	\$11.09	
Distribution Usage of 2,520 gallons at \$2.03 per 1,000 gallons	\$5.12	
Water Supply Charge of 2,520 gallons at \$0.00341 per gallon	\$8.59	
SC DHEC Fee	\$0.83	
Total Residential Purchased Water		\$25.63

**York County Residential Wastewater Treatment**

Wastewater Collection	\$25.70	
Usage of 2,520 gallons	\$9.17	
York County Wholesale Wastewater Base Charge	\$0.32	
Total York County Residential Wastewater Treatment		\$35.19

**Total Amount Due** **\$60.82**

**Summary of Service**

www.uwwater.com

Meter Reading - 616080 03/22/2009

Current 616080 03/22/2009

Previous 613560 02/25/2009

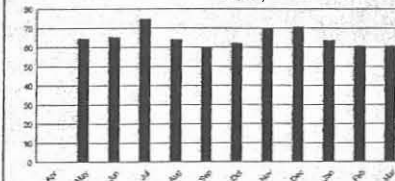
Usage 2,520 Gallons

Number of Days: 25

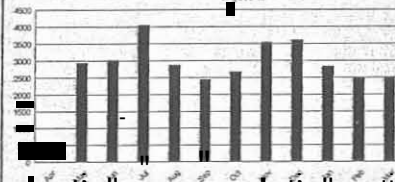
Average Daily Use: 101 Gallons

Average Daily Cost \$ 2.43

**Billing History**  
< 0 W



**Consumption History**  
in gallons



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages





Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314

Bill Date	Account Number	Due Date	Please Pay
04/30/2009	Acc,ouTum-a	5/21/2009	\$ 62.46

Name [REDACTED] primary Telephone# [REDACTED]

Service Address [REDACTED] LAKE WYLIE, SC, 29710

**Activity Since Last Bill**

Previous Balance \$60.82  
 Payments received as of 04/30/2009 \$-60.82  
 Balance as of 04/30/2009 50.00

**Residential Purchased Water**

Water Distribution Base Charge \$11.09  
 Distribution Usage of 2,700 gallons at \$2.03 per 1,000 gallons 55.48  
 Water Supply Charge of 2,700 gallons at \$0.00341 per gallon \$9.21  
 SC DHEC Fee 50.83  
 Total Residential Purchased Water 526.61

**York County Residential Wastewater Treatment**

Wastewater Collection \$25.70  
 Usage of 2,700 gallons 59.83  
 York County Wholesale Wastewater Base Charge 50.32  
 Total York County Residential Wastewater Treatment 535.85

**Total Amount Due \$62.46**

**Summary of Service**  
 www.uwwater.com  
 Meter Reading 618780 04/27/2009  
 Previous 616080 03/22/2009  
 Usage 2,700 Gallons  
 Number of Days: 36  
 Average Daily Use: 75 Gallons  
 Average Daily Cost: \$1.74

**Billing History**  
 num

**Cost Allocation History**  
 \$1000s

A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
Collections: (800) 367-4314  
Phone: (800) 367-4314

Customer Service: (800) 367-4314

Bill Date	Account Number	Due Date	Please Pay
05/31/2009	[REDACTED]	6/22/2009	\$ 68.35

Name [REDACTED] Primary Telephone # [REDACTED]  
Service Address [REDACTED] LAKE WYLIE, SC, 29710

#### Activity Since Last Bill

Previous Balance	\$62.46	
Payments received as of 05/31/2009	502.46	
Balance as of 05/31/2009		50.00

#### Residential Purchased Water

Water Distribution Base Charge	\$11.09	
Distribution Usage of 3,350 gallons at \$2.03 per 1,000 gallons	\$6.80	
Water Supply Charge of 3,350 gallons at \$0.003411 per gallon	\$11.42	
SC DHEC Fee	50.83	
Total Residential Purchased Water		530.14

#### York County Residential Wastewater Treatment

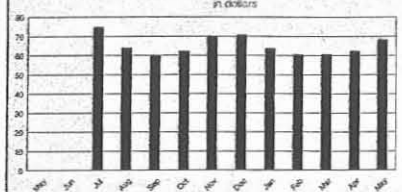
Wastewater Collection	\$25.70	
Usage of 3,350 gallons	\$12.19	
York County Wholesale Wastewater Base Charge	50.32	
Total York County Residential Wastewater Treatment		538.21

Total Amount Due **\$68.35**

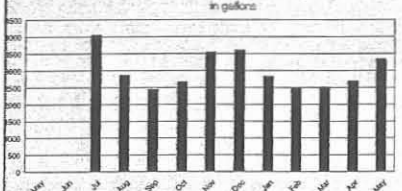
#### Summary of Service

Meter Reading	Meter #	29037466
Current	622130	05/23/2009
Previous	618780	04/27/2009
Usage		3,350 Gallons
Number of Days:		26
Average Daily Use:		129 Gallons
Average Daily Cost:		\$ 2.63

#### Billing History



#### Consumption History



A fee of 1.5% per month will be added if unpaid by the due date.  
Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
 Collections: (800) 367-4314  
 Phone: (800) 367-4314  
 Customer Service: (800) 367-4314  
[www.uiwater.com](http://www.uiwater.com)

Bill Date	Account Number	Due Date	Please Pay
06/30/2009	[REDACTED]	7/21/2009	\$ 83.97

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED] LAKE WYLIE, SC, 29710

**Activity Since Last Bill**

Previous Balance	\$68.35	
Payments received as of 06/30/2009	\$-68.35	
Balance as of 06/30/2009		\$0.00

**Residential Purchased Water**

Water Distribution Base Charge	\$11.09	
Distribution Usage of 5,070 gallons at \$2.03 per 1,000 gallons	\$10.29	
Water Supply Charge of 5,070 gallons at \$0.003411 per gallon	\$17.29	
SC DHEC Fee	\$0.83	
Total Residential Purchased Water		\$39.50

**York County Residential Wastewater Treatment**

Wastewater Collection	\$25.70	
Usage of 5,070 gallons	\$18.45	
York County Wholesale Wastewater Base Charge	\$0.32	
Total York County Residential Wastewater Treatment		\$44.47

**Total Amount Due \$83.97**

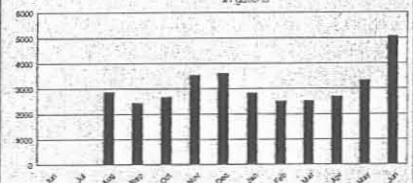
**Summary of Service**

Meter Reading	Meter #	29037466
Current	627200	06/27/2009
Previous	622130	05/23/2009
Usage	5,070 Gallons	
Number of Days:	35	
Average Daily Use:	145 Gallons	
Average Daily Cost:	\$ 2.40	

**Billing History**  
in dollars



**Consumption History**  
in gallons



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages





Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314  
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay
07/31/2009	[REDACTED]	07/21/2009	\$ 85.34

Name [REDACTED] Primary Telephone # [REDACTED]  
 Service Address [REDACTED] LAKE WYLIE, SC, 29710

#### Activity Since Last Bill

Previous Balance	\$83.97	
Payments received as of 07/31/2009	\$-83.97	
Balance as of 07/31/2009		\$0.00

#### Residential Purchased Water

Water Distribution Base Charge	\$11.09	
Distribution Usage of 5,220 gallons at 52.03 per 1,000 gallons	\$10.60	
Water Supply Charge of 5,220 gallons at \$0.00341 per gallon	\$17.80	
SC DHEC Fee	\$0.83	
Total Residential Purchased Water		\$40.32

#### York County Residential Wastewater Treatment

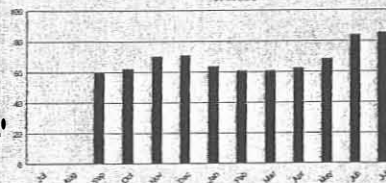
Wastewater Collection	\$25.70	
Usage of 5,220 gallons	\$19.00	
York County Wholesale Wastewater Base Charge	\$0.32	
Total York County Residential Wastewater Treatment		\$45.02

Total Amount Due		\$85.34
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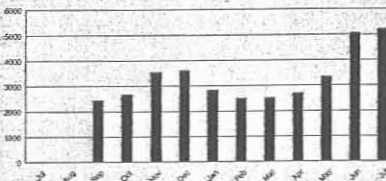
#### Summary of Service

Meter Reading	Meter # 29037466
Current	632420 07/26/2009
Previous	627200 06/27/2009
Usage	5,220 Gallons
Number of Days:	29
Average Daily Use:	180 Gallons
Average Daily Cost	\$ 2.94

Billing History  
in dollars



Consumption History  
in gallons



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

#### Messages



Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314  
 www.uwater.com

Bill Date	Account Number	Due Date	Please Pay
08/31/2009	[REDACTED]	9/21/2009	\$ 71.81

Name [REDACTED] Primary Telephone # [REDACTED]  
 Service Address [REDACTED] LAKE WYLIE, SC, 29710

**Activity Since Last Bill**

Previous Balance	\$85.34	
Payments received as of 08/31/2009	\$-85.34	
Balance as of 08/31/2009		\$0.00

**Residential Purchased Water**

Water Distribution Base Charge	\$11.09	
Distribution Usage of 3,730 gallons at \$2.03 per 1,000 gallons	\$7.57	
Water Supply Charge of 3,730 gallons at \$0.00341 per gallon	\$12.72	
SC DHEC Fee	\$0.83	
<b>Total Residential Purchased Water</b>		<b>\$32.21</b>

**York County Residential Wastewater Treatment**

Wastewater Collection	\$25.70	
Usage of 3,730 gallons	\$13.58	
York County Wholesale Wastewater Base Charge	\$0.32	
<b>Total York County Residential Wastewater Treatment</b>		<b>\$39.60</b>

**Total Amount Due \$71.81**

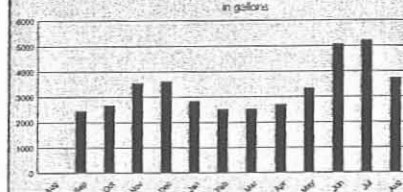
**Summary of Service**

<b>Meter Reading</b>	<b>Meter #</b>	29037466
Current	636150	08/22/2009
Previous	632420	07/26/2009
Usage	3,730 Gallons	
Number of Days:	27	
Average Daily Use:	138 Gallons	
Average Daily Cost:	\$ 2.66	

**Billing History**



**Consumption History**



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314  
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay
09/30/2009	[REDACTED]	10/21/2009	\$ 61.37

Name [REDACTED] Primary Telephone # [REDACTED]  
 Service Address [REDACTED] LAKE WYLIE, SC, 29710

#### Activity Since Last Bill

Previous Balance	\$71.81	
Payments received as of 09/30/2009	\$-71.81	
Balance as of 09/30/2009		\$0.00

#### Residential Purchased Water

Water Distribution Base Charge	\$11.09	
Distribution Usage of 2,580 gallons at \$2.03 per 1,000 gallons	\$5.24	
Water Supply Charge of 2,580 gallons at \$0.00341 per gallon	\$8.80	
SC DHEC Fee	\$0.83	
Total Residential Purchased Water		\$25.96

#### York County Residential Wastewater Treatment

Wastewater Collection	\$25.70	
Usage of 2,580 gallons	\$9.39	
York County Wholesale Wastewater Base Charge	\$0.32	
Total York County Residential Wastewater Treatment		\$35.41

Total Amount Due **\$61.37**

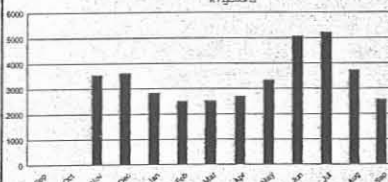
#### Summary of Service

Meter Reading	Meter#	29037466
Current	638730	09/23/2009
Previous	636150	08/22/2009
Usage		2,580 Gallons
Number of Days:		32
Average Daily Use:		81 Gallons
Average Daily Cost		\$ 1.92

#### Billing History



#### Consumption History



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314  
[www.uiwater.com](http://www.uiwater.com)

Bill Date	Account Number	Due Date	Please Pay
10/31/2009	[REDACTED]	11/23/2009	\$56.64

Name [REDACTED] Primary Telephone # [REDACTED]  
 Service Address [REDACTED] LAKE WYLIE, SC, 29710

**Activity Since Last Bill**

Previous Balance	\$61.37
Payments received as of 10/31/2009	\$-61.37
Balance as of 10/31/2009	\$0.00

**Residential Purchased Water**

Water Distribution Base Charge	\$11.09
Distribution Usage of 2,060 gallons at \$2.03 per 1,000 gallons	\$4.12
Water Supply Charge of 2,060 gallons at \$0.003411 per gallon	\$7.02
SC DHEC Fee	\$0.83
<b>Total Residential Purchased Water</b>	<b>\$23.12</b>

**York County Residential Wastewater Treatment**

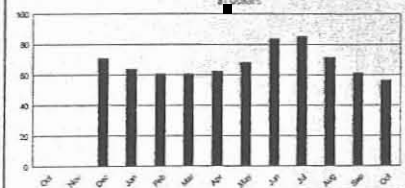
Wastewater Collection	\$25.70
Usage of 2,060 gallons	\$7.50
York County Wholesale Wastewater Base Charge	\$0.32
<b>Total York County Residential Wastewater Treatment</b>	<b>\$33.52</b>

**Total Amount Due \$56.64**

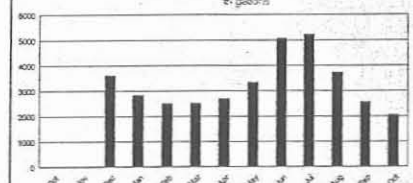
**Summary of Service**

<b>Meter Reading</b>	<b>Meter #</b>	<b>29037466</b>
Current	640790	10/27/2009
Previous	638730	09/23/2009
Usage	2,060 Gallons	
Number of Days:	29	
Average Daily Use:	71 Gallons	
Average Daily Cost:	\$ 1.95	

**Billing History**



**Consumption History**



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages





Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314  
[www.uiwater.com](http://www.uiwater.com)

Bill Date	Account Number	Due Date	Please Pay
11/30/2009	[REDACTED]	12/21/2009	\$ 66.00

Name [REDACTED] Primary Telephone # [REDACTED]  
 Service Address [REDACTED], LAKE WYLIE, SC, 29710

#### Activity Since Last Bill

Previous Balance	\$56.64	
Payments received as of 11/30/2009	\$-56.64	
Balance as of 11/30/2009		\$0.00

#### Residential Purchased Water

Water Distribution Base Charge	\$11.09	
Distribution Usage of 3,090 gallons at 52.03 per 1,000 gallons	\$6.27	
Water Supply Charge of 3,090 gallons at \$0.00341 per gallon	\$10.54	
SC DHEC Fee	\$0.83	
Total Residential Purchased Water		\$28.73

#### York County Residential Wastewater Treatment

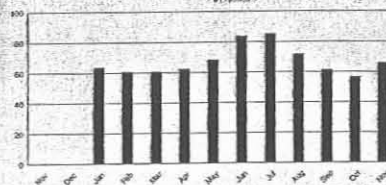
Wastewater Collection	\$25.70	
Usage of 3,090 gallons	\$11.25	
York County Wholesale Wastewater Base Charge	\$0.32	
Total York County Residential Wastewater Treatment		\$37.27

Total Amount Due \$66.00

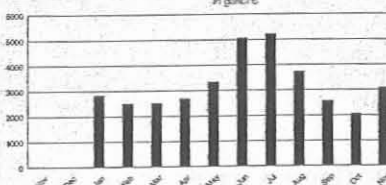
#### Summary of Service

Meter Reading	Meter #	29037466
Current	643880	11/22/2009
Previous	640790	10/22/2009
Usage	3,090 Gallons	
Number of Days:	31	
Average Daily Use:	100 Gallons	
Average Daily Cost	\$ 2.13	

Billing History  
in dollars



Consumption History  
in gallons



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
 Collections: (800) 367-4314  
 Phone: (800) 367-4314  
 Customer Service: (800) 367-4314  
[www.uiwater.com](http://www.uiwater.com)

Bill Date	Account Number	Due Date	Please Pay
12/29/2009	[REDACTED]	1/19/2010	\$ 88.34

Name [REDACTED] Primary Telephone # [REDACTED]  
 Service Address [REDACTED] LAKE WYLIE, SC, 29710

#### Activity Since Last Bill

Previous Balance	566.00	
Payments received as of 12/29/2009	\$-66.00	
Balance as of 12/29/2009		50.00

#### Residential Purchased Water

Water Distribution Base Charge	511.09	
Distribution Usage of 5,550 gallons at \$2.03 per 1,000 gallons	511.27	
Water Supply Charge of 5,550 gallons at \$0.003411 per gallon	518.93	
SC DHEC Fee	50.83	
Total Residential Purchased Water		542.12

#### York County Residential Wastewater Treatment

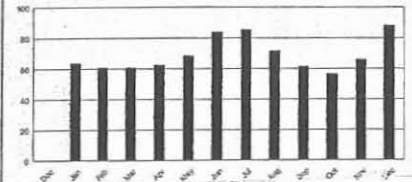
Wastewater Collection	525.70	
Usage of 5,550 gallons	520.20	
York County Wholesale Wastewater Base Charge	50.32	
Total York County Residential Wastewater Treatment		546.22

Total Amount Due **\$88.34**

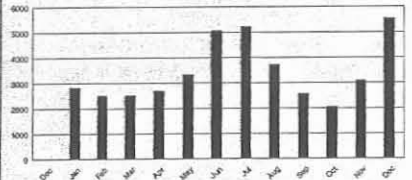
#### Summary of Service

Meter Reading	Meter #	29037466
Current	649430	12/26/2009
Previous	643880	11/22/2009
Usage	5,550 Gallons	
Number of Days:	34	
Average Daily Use:	163 Gallons	
Average Daily Cost:	\$ 2.60	

Billing History  
in dollars



Consumption History  
in gallons



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
 Collections: (800) 367-4314  
 Phone: (800) 367-4314  
 Customer Service: (800) 367-4314  
 www.uwater.com

Bill Date	Account Number	Due Date	Please Pay;
01/31/2010		2/22/2010	\$ 76.45

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED] LAKE WYLIE, SC, 29710

**Activity Since Last Bill**

Previous Balance \$88.34  
 Payments received as of 01/31/2010 5-88.34  
 Balance as of 01/31/2010 \$0.00

**Residential Purchased Water**

Water Distribution Base Charge 511.09  
 Distribution Usage of 4,250 gallons at \$2.03 per 1,000 gallons 58.63  
 Water Supply Charge of 4,250 gallons at \$0.00341 per gallon 514.49  
 SC DHEC Fee 50.15  
 SC DHEC Fee 50.60  
 Total Residential Purchased Water 534.96

**York County Residential Wastewater Treatment**

Wastewater Collection 525.70  
 Usage of 4,250 gallons 515.47  
 York County Wholesale Wastewater Base Charge 50.32  
 Total York County Residential Wastewater Treatment 541.49

**Total Amount Due \$76.45**

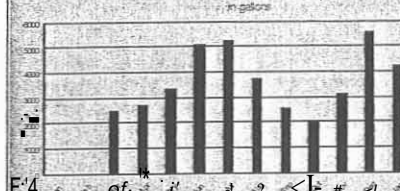
**Summary of Service**

Meter Reading Meter # 29037466  
 Current 653680 01/23/2010  
 Previous 649430 12/26/2009  
 Usage 4,250 Gallons  
 Number of Days: 28  
 Average Daily Use: 152 Gallons  
 Average Daily Cost: \$ 2.73

**Billing History**



**Consumption History**



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
 Collections: (800) 367-4314  
 Phone: (800) 367-4314  
 Customer Service: (800) 367-4314  
[www.cwsiwater.com](http://www.cwsiwater.com)

Bill Date	Account Number	Due Date	Please Pay:
03/01/2010	[REDACTED]	3/22/2010	\$ 85.33

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED] LAKE WYLIE, SC, 29710

Activity Since Last Bill

Previous Balance	576.45	
Payments received as of 03/01/2010	576.45	
Balance as of 03/01/2010		50.00

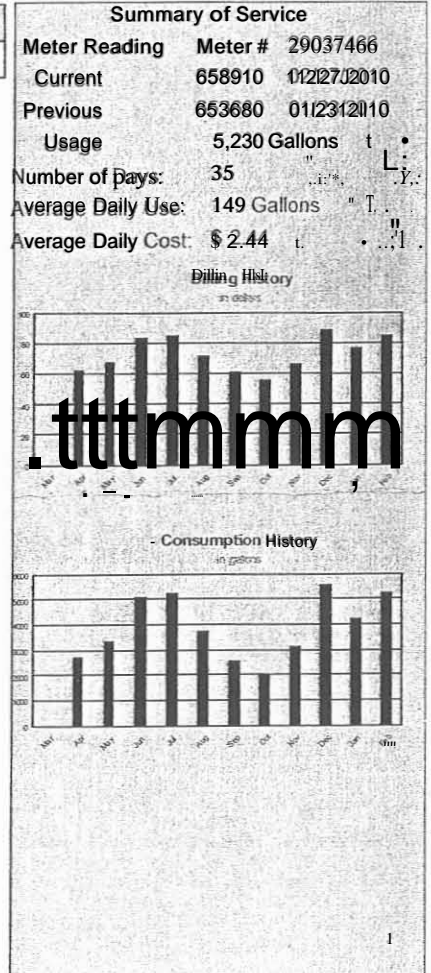
**Residential Purchased Water**

Water Distribution Base Charge	511.09	
Distribution Usage of 5,230 gallons at \$2.03 per 1,000 gallons	510.62	
Water Supply Charge of 5,230 gallons at 50.003411 per gallon	517.83	
SC DHEC Fee	50.73	
<b>Total Residential Purchased Water</b>		<b>540.27</b>

**York County Residential Wastewater Treatment**

Wastewater Collection	525.70	
Usage of 5,230 gallons	519.04	
York County Wholesale Wastewater Base Charge	\$0.32	
<b>Total York County Residential Wastewater Treatment</b>		<b>545.06</b>

**Total Amount Due** **585.33**



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages





Carolina Water Service Inc of SC  
 Collections: (800) 367-4314  
 Phone: (800) 367-4314  
 Customer Service: (800) 367-4314  
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay
03/30/2010	[REDACTED]	4/20/2010	\$ 59.17

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED] LAKE WYLIE, SC, 29710

#### Activity Since Last Bill

Previous Balance	\$85.33	
Payments received as of 03/30/2010	\$-85.33	
Balance as of 03/30/2010		\$0.00

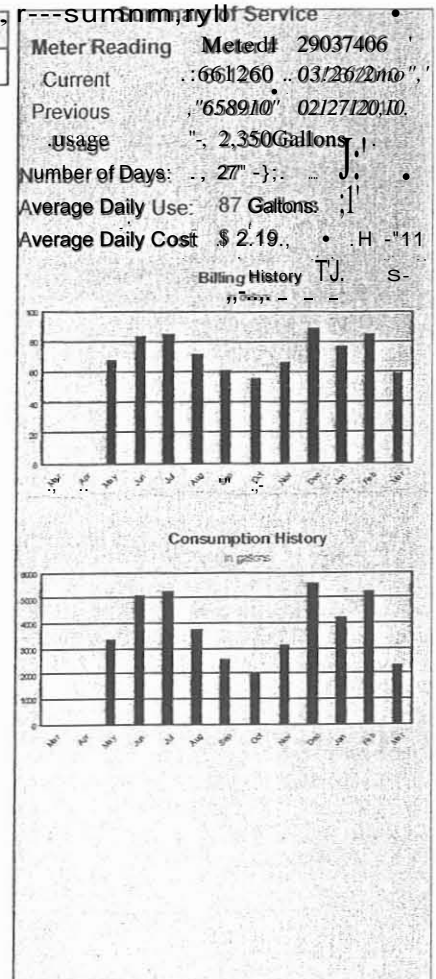
#### Residential Purchased Water

Water Distribution Base Charge	\$11.09	
Distribution Usage of 2,350 gallons at \$2.03 per 1,000 gallons	\$4.77	
Water Supply Charge of 2,350 gallons at \$0.003411 per gallon	\$8.04	
SC DHEC Fee	\$0.73	
Total Residential Purchased Water		\$24.60

#### York County Residential Wastewater Treatment

Wastewater Collection	\$25.70	
Usage of 2,350 gallons	\$8.55	
York County Wholesale Wastewater Base Charge	\$0.32	
Total York County Residential Wastewater Treatment		\$34.57

Total Amount Due	\$59.17
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A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
 Collections: (800) 367-4314  
 Phone: (800) 367-4314  
 Customer Service: (800) 367-4314  
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay:
04/29/2010	[REDACTED]	5/24/2010	\$ 68.35

Name [REDACTED] Primary Telephone # [REDACTED]  
 Service Address [REDACTED] LAKE WYLIE, SC, 29710  
 Activity Since Last Bill

Previous Balance \$59.17  
 Payments received as of 04/29/2010 \$-59.17  
 Balance as of 04/29/2010 \$0.00

#### Residential Purchased Water

Water Distribution Base Charge \$11.09  
 Distribution Usage of 3,360 gallons at \$2.03 per 1,000 gallons \$6.82  
 Water Supply Charge of 3,360 gallons at \$0.00341 per gallon \$11.46  
 SC DHEC Fee \$0.73  
**Total Residential Purchased Water \$30.10**

#### York County Residential Wastewater Treatment

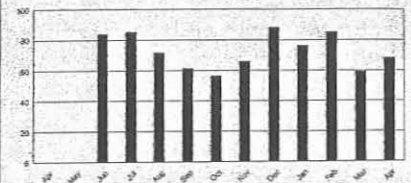
Wastewater Collection \$25.70  
 Usage of 3,360 gallons \$12.23  
 York County Wholesale Wastewater Base Charge \$0.32  
**Total York County Residential Wastewater Treatment \$38.25**

**Total Amount Due \$68.35**

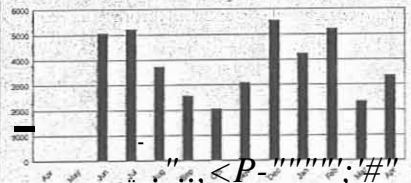
#### Summary of Service

Meter Reading Meter # 29037466  
 Current 664620 04/25/2010  
 Previous 661260 03/26/2010  
 Usage 3,360 Gallons  
 Number of Days: 30  
 Average Daily Use: 112 Gallons  
 Average Daily Cost: \$ 2.28

#### Billing History



#### Consumption History



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
 Collections: (800) 367-4314  
 Phone: (800) 367-4314  
 Customer Service: (800) 367-4314  
 www.uiwater.com

Bill Date	Account Number	"Due Date"	"Please Pay:"
06/02/2010		6/28/2010	\$ 43.20

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED] LAKE WYLIE, SC, 29710

**Activity Since Last Bill**

Previous Balance	\$68.35	
Payments received as of 06/02/2010	\$-68.35	
Balance as of 06/02/2010		50.00

**Residential Purchased Water**

Water Distribution Base Charge	\$11.09	
Distribution Usage of 590 gallons at \$2.03 per 1,000 gallons	\$1.20	
Water Supply Charge of 590 gallons at \$0.00341 per gallon	\$2.01	
SC DHEC Fee	\$0.73	
Total Residential Purchased Water		\$15.03

**York County Residential Wastewater Treatment**

Wastewater Collection	\$25.70	
Usage of 590 gallons	\$2.15	
York County Wholesale Wastewater Base Charge	\$0.32	
Total York County Residential Wastewater Treatment		\$28.17

**Total Amount Due \$43.20**

**Summary of Service**

Meter Reading	Meter #	29037466
Current	665210	05/02/2010
Previous	664620	04/25/2010
Usage	590 Gallons	
Number of Days:	35	
Average Daily Use:	17 Gallons	
Average Daily Cost	\$ 1.23	

**Billing History**

**Consumption History**

A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
 Collections: (800) 367-4314  
 Phone: (800) 367-4314  
 Customer Service: (800) 367-4314  
 www.uirwater.com

Bill Date	Account Number	Due Date	Please Pay:
06/29/2010	[REDACTED]	7/26/2010	\$ 84.91

Name [REDACTED], Primary Telephone: [REDACTED]  
 Service Address [REDACTED] LAKE WYLIE, SC, 29710

#### Activity Since Last Bill

Previous Balance	\$43.20	
Payments received as of 06/29/2010	\$-43.20	
Balance as of 06/29/2010		50.00

#### Residential Purchased Water

Water Distribution Base Charge	\$11.09	
Distribution Usage of 5,190 gallons at \$2.03 per 1,000 gallons	\$10.54	
Water Supply Charge of 5,190 gallons at \$0.00341 per gallon	\$17.70	
SC DHEC Fee	\$0.73	
Total Residential Purchased Water		\$40.06

#### York County Residential Wastewater Treatment

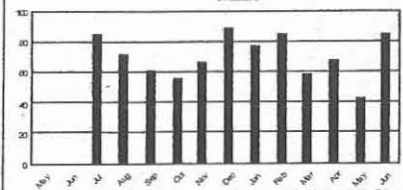
Wastewater Collection	\$25.70	
Usage of 5,190 gallons	\$18.89	
York County Wholesale Wastewater Base Charge	\$0.32	
Total York County Residential Wastewater Treatment		\$44.91

Total Amount Due **\$84.97**

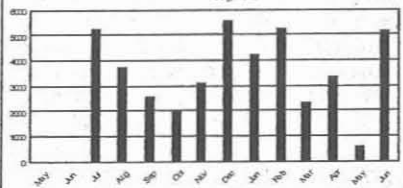
#### Summary of Service

Meter Reading	Meter #	29037466
Current	670400	06/27/2010
Previous	665210	05/10/2010
Usage		5,190 Gallons
Number of Days:		28
Average Daily Use:		185 Gallons
Average Daily Cost		\$ 3.03

Billing History  
in dollars



Consumption History  
in gallons



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages





Carolina Water Service Inc of SC  
 Collections: (800) 367-4314  
 Phone: (800) 367-4314  
 Customer Service: (800) 367-4314  
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay:
07/29/2010	[REDACTED]	8/23/2010	\$ 66.25

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED], LAKE WYLIE, SC, 29710

**Activity Since Last Bill**

Previous Balance	\$84.97	
Payments received as of 07/29/2010	\$-84.97	
Balance as of 07/29/2010		\$0.00

**Residential Purchased Water**

Water Distribution Base Charge	\$11.09	
Distribution Usage of 3,130 gallons at \$2.03 per 1,000 gallons	\$6.35	
Water Supply Charge of 3,130 gallons at \$0.00341 per gallon	\$10.67	
SC DHEC Fee	\$0.73	
<b>Total Residential Purchased Water</b>		<b>\$28.84</b>

**York County Residential Wastewater Treatment**

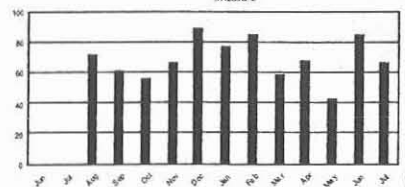
Wastewater Collection	\$25.70	
Usage of 3,130 gallons	\$11.39	
York County Wholesale Wastewater Base Charge	\$0.32	
<b>Total York County Residential Wastewater Treatment</b>		<b>\$37.41</b>

<b>Total Amount Due</b>		<b>\$66.25</b>
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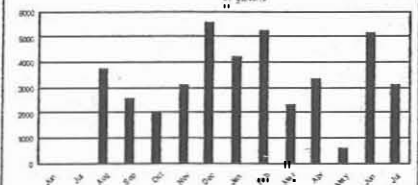
**Summary of Service**

<b>Meter Reading</b>	<b>Meter #</b>	<b>29037466</b>
Current	673530	07/27/2010
Previous	670400	06/27/2010
Usage	3,130 Gallons	
Number of Days:	30	
Average Daily Use:	104 Gallons	
Average Daily Cost:	\$ 2.21	

**Billing History**



**Consumption History**



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
 Collections: (800) 367-4314  
 Phone: (800) 367-4314  
 Customer Service: (800) 367-4314  
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay:
08/30/2010	[REDACTED]	9/24/2010	\$ 77.88

Name: [REDACTED] Primary Telephone: [REDACTED]  
 Service Address: [REDACTED] Ft. LAKE WYLIE, SC, 29710

#### Activity Since Last Bill

Previous Balance	\$66.25	
Payments received as of 08/30/2010	\$-66.25	
Balance as of 08/30/2010		\$0.00

#### Residential Purchased Water

Water Distribution Base Charge	\$11.09	
Distribution Usage of 4,410 gallons at \$2.03 per 1,000 gallons	\$8.95	
Water Supply Charge of 4,410 gallons at \$0.00341 per gallon	\$15.04	
SC DHEC Fee	\$0.73	
Total Residential Purchased Water		\$35.81

#### York County Residential Wastewater Treatment

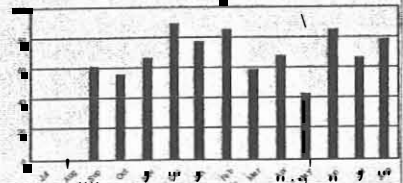
Wastewater Collection	\$25.70	
Usage of 4,410 gallons	\$16.05	
York County Wholesale Wastewater Base Charge	\$0.32	
Total York County Residential Wastewater Treatment		\$42.07

**Total Amount Due \$77.88**

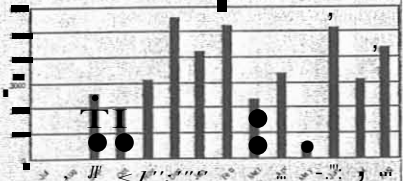
#### Summary of Service

Meter Reading	Meter #	29037466
Current	677940	08/29/2010
Previous	673530	07/27/2010
Usage	4,410 Gallons	
Number of Days:	33	
Average Daily Use:	134 Gallons	
Average Daily Cost	\$ 2.36	

#### 8 Wing History



#### Consumption History



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
 Collections: (800) 367-4314  
 Phone: (800) 367-4314  
 Customer Service: (800) 367-4314  
[www.uiwater.com](http://www.uiwater.com)

Bill Date	Account Number	Due Date	Please Pay:
09/29/2010	[REDACTED]	10/25/2010	\$ 61.27

Name [REDACTED] Primary Telephone [REDACTED]  
 Service Address [REDACTED], LAKE WYLIE, SC, 29710

**Activity Since Last Bill**

Previous Balance 577.88  
 Payments received as of 09/29/2010 577.88  
 Balance as of 09/29/2010 50.00

**Residential Purchased Water**

Water Distribution Base Charge 511.09  
 Distribution Usage of 2,580 gallons at \$2.03 per 1,000 gallons 55.24  
 Water Supply Charge of 2,580 gallons at \$0.003411 per gallon 58.80  
 SC DHEC Fee \$0.73  
 Total Residential Purchased Water 525.86

**York County Residential Wastewater Treatment**

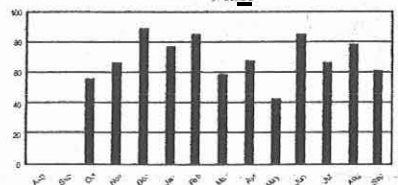
Wastewater Collection \$25.70  
 Usage of 2,580 gallons \$9.39  
 York County Wholesale Wastewater Base Charge \$0.32  
 Total York County Residential Wastewater Treatment \$35.41

**Total Amount Due \$61.27**

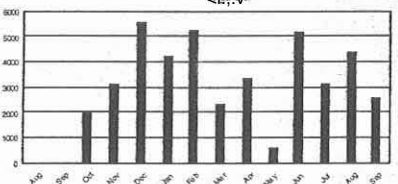
**Summary of Service**

Meter Reading Meter # 29037466  
 Current 680520 09/27/2010  
 Previous 677940 08/29/2010  
 Usage 2,580 Gallons  
 Number of Days: 29  
 Average Daily Use: 89 Gallons  
 Average Daily Cost: \$ 2.11

**Billing History**



**Consumption History**



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

Messages



Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314  
[www.uwwater.com](http://www.uwwater.com)

Bill Date	Account Number	Due Date	Please Pay:
11/29/2010	[REDACTED]	12/24/2010	\$ 61.21

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED] LAKE WYLIE, SC, 29710

Activity Since Last Bill

Previous Balance	569.25	
Payments received as of 11/29/2010	5-69.25	
Balance as of 11/29/2010		50.00

**Residential Purchased Water**

Water Distribution Base Charge	511.09	
Distribution Usage of 2,600 gallons at \$2.03 per 1,000 gallons	55.28	
York County Supply Charge	58.63	
SC DHEC Fee	50.73	
- Total Residential Purchased Water		525.73

**York County Residential Wastewater Treatment**

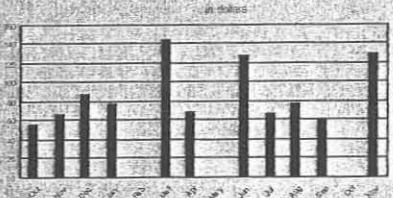
Wastewater Collection	525.70	
Usage of 2,600 gallons	59.46	
York County Wholesale Wastewater Base Charge	50.32	
Total York County Residential Wastewater Treatment		535.48

**Total Amount Due \$61.21**

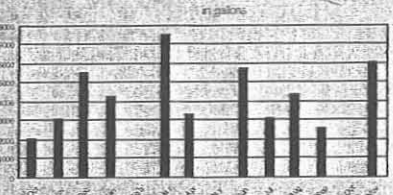
**Summary of Service**

Meter Reading	Meter #	29037466
Current	686620	11/29/2010
Previous	684020	10/30/2010
Usage	2,600 Gallons	
Number of Days	30	
Average Daily Use	87 Gallons	
Average Daily Cost	\$ 2.04	

**Billing History**



**Consumption History**



A fee of 1.5% per month will be added if unpaid by the due date.

Make check payable to: Carolina Water Service Inc of SC

**Messages**

We are pleased to announce the launch of our new Web Self-Service site. The site will allow you to obtain current and historical account information. The site may be accessed by going to <http://www.uwwater.com/myaccount>.





Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314  
[www.uiwater.com](http://www.uiwater.com)

Bill Date	Account Number	Due Date	Please Pay:
12/30/2010	[REDACTED]	1/24/2011	\$ 64.07

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED]

#### Activity Since Last Bill

Previous Balance \$61.21  
 Payments received as of 12/30/2010 \$-61.21  
 Balance as of 12/30/2010 \$0.00

#### Residential Purchased Water

Water Distribution Base Charge \$11.09  
 Distribution Usage of 2,920 gallons at \$2.03 per 1,000 gallons \$5.93  
 York County Supply Charge \$9.67  
 SC DHEC Fee \$0.73  
 Total Residential Purchased Water \$27.42

#### York County Residential Wastewater Treatment

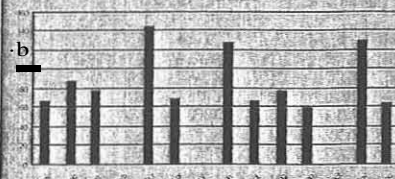
Wastewater Collection \$25.70  
 Usage of 2,920 gallons \$10.63  
 York County Wholesale Wastewater Base Charge \$0.32  
 Total York County Residential Wastewater Treatment \$36.65

Total Amount Due \$64.07

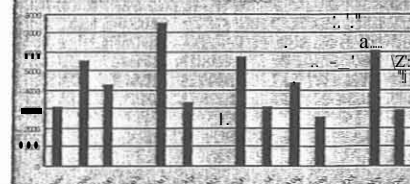
#### Summary of Service

Meter Reading Meter # 29037466  
 Current 689540 12/29/2010  
 Previous 686620 11/29/2010  
 Usage 2,920 Gallons  
 Number of Days: 30  
 Average Daily Use: 97 Gallons  
 Average Daily Cost: \$ 2.14

#### Billing History



#### Consumption History



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

#### Messages

Paperless billing is now available. Please visit our Web Self Service site where you can obtain account information and register for paperless billing. The site may be accessed by going to <http://www.uiwater.com/myaccount>.



Carolina Water Service Inc of SC  
 Phone: (800) 367-4314  
 Collections: (800) 367-4314  
 Customer Service: (800) 367-4314  
[www.uiwater.com](http://www.uiwater.com)

Bill Date	Account Number	Due Date	Please Pay: To
01/30/2011	[REDACTED]	2/24/2011	\$63.08

Name [REDACTED]  
 Service Address [REDACTED]

Primary Telephone # [REDACTED]

#### Activity Since Last Bill

Previous Balance	\$64.07
Payments received as of 01/30/2011	\$ -64.07
Balance as of 01/30/2011	\$0.00

#### Residential Purchased Water

Water Distribution Base Charge	\$11.09
Distribution Usage of 2,810 gallons at \$2.03 per 1,000 gallons	\$5.70
York County Supply Charge	\$9.31
SC OHEC Fee	\$0.73
Total Residential Purchased Water	\$26.83

#### York County Residential Wastewater Treatment

Wastewater Collection	\$25.70
Usage of 2,810 gallons	\$10.23
York County Wholesale Wastewater Base Charge	\$0.32
Total York County Residential Wastewater Treatment	\$36.25
<b>Total Amount Due</b>	<b>\$63.08</b>

#### Summary of Service

Meter Reading	Meter #	29037466
Current	692350	01/25/2011
Previous	689540	12/29/2010
Usage	2,810 Gallons	
Number of Days	27	
Average Daily Use	104 Gallons	
Average Daily Cost	\$2.34	

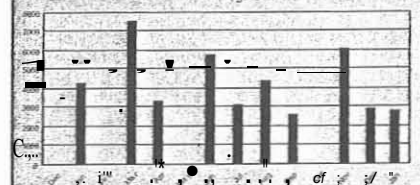
#### Billing History

in dollars



#### Consumption History

in gallons



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

#### Messages

Paperless billing is now available. Please visit our Web Self Service site where you can obtain account information and register for paperless billing.  
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Carolina Water Service Inc of SC  
 Phone: (800) 272-1918  
 Collections: (800) 272-1919  
 Customer Service: (800) 272-1919  
[www.wuiwater.com](http://www.wuiwater.com)

Bill Date	Account Number	Due Date	Please Pay:
02/28/2011	[REDACTED]	3/25/2011	\$67.11

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED]

#### Activity Since Last Bill

Previous Balance	563.08	
Payments received as of 02/28/2011	563.08	
Balance as of 02/28/2011		5000

#### Residential Purchased Water

Water Distribution Base Charge	\$11.09	
Distribution Usage of 3,260 gallons at \$2.03 per 1,000 gallons	56.62	
York County Supply Charge	\$10.78	
SC DHEC Fee	\$0.73	
Total Residential Purchased Water		\$29.22

#### York County Residential Wastewater Treatment

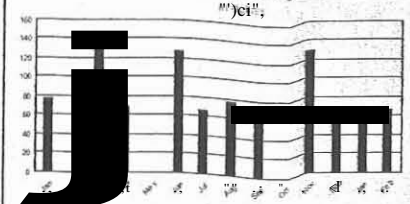
Wastewater Collection	\$25.70	
Usage of 3,260 gallons	\$11.87	
York County Wholesale Wastewater Base Charge	\$0.32	
Total York County Residential Wastewater Treatment		\$37.89

Total Amount Due **\$67.11**

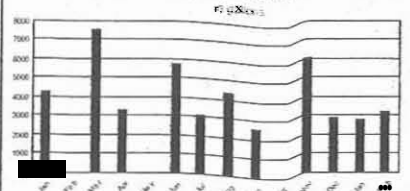
#### Summary of Service

Meter Reading	Meter #	9037466
Current	695610	02/27/2011
Previous	692350	01/25/2011
Usage	3,260 Gallons	
Number of Days:	33	
Average Daily Use:	99 Gallons	
Average Daily Cost	\$2.03	

#### Billing History



#### Consumption History



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

#### Messages

Paperless billing is now available. Please visit our Web Self Service site where you can obtain account information and register for paperless billing.  
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Carolina Water Service Inc of SC  
 Phone: (800) 272-1919  
 Collections: (800) 272-1919  
 Customer Service: (800) 272-1919  
[www.uiwater.com](http://www.uiwater.com)

Bill Date	Account Number	Due Date	Please Pay:
03/30/2011	[REDACTED]	4/25/2011	\$63.36

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED]

#### Activity Since Last Bill

Previous Balance	\$67.11
Payments received as of 03/30/2011	\$-67.11
Balance as of 03/30/2011	\$0.00

#### Residential Purchased Water

Water Distribution Base Charge	\$11.09
Distribution Usage of 2,840 gallons at \$2.03 per 1,000 gallons	\$5.77
York County Supply Charge	\$9.41
SC DHEC Fee	\$0.73
Total Residential Purchased Water	\$27.00

#### York County Residential Wastewater Treatment

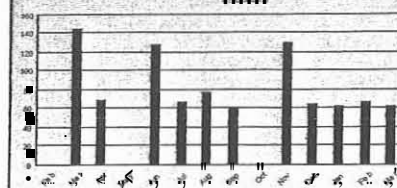
Wastewater Collection	\$25.70
Usage of 2,840 gallons	\$10.34
York County Wholesale Wastewater Base Charge	\$0.32
Total York County Residential Wastewater Treatment	\$36.36

Total Amount Due \$63.36

#### Summary of Service

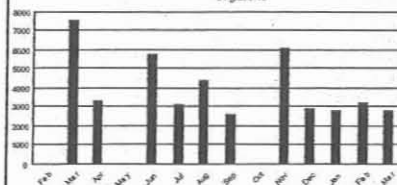
Meter Reading	Meter#	29037466
Current	698450	03/28/2011
Previous	695610	02/27/2011
Usage	2,840 Gallons	
Number of Days	29	
Average Daily Use	98 Gallons	
Average Daily Cost	\$2.18	

#### Billing History



#### Consumption History

in gallons



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

#### Messages

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Carolina Water Service Inc of SC  
 Phone: (800) 272-1919  
 Collections: (800) 272-1919  
 Customer Service: (800) 272-1919  
[www.uiwater.com](http://www.uiwater.com)

Bill Date	Account Number	Due Date	Please Pay:
04/30/2011	[REDACTED]	5/25/2011	\$71.03

Name: [REDACTED] Primary Telephone: [REDACTED]  
 Service Address: [REDACTED]

#### Activity Since Last Bill

Previous Balance	\$63.36	
Payments received as of 04/30/2011	\$-63.36	
Balance as of 04/30/2011		\$0.00

#### Residential Purchased Water

Water Distribution Base Charge	\$11.09	
Distribution Usage of 3,700 gallons at \$2.03 per 1,000 gallons	\$7.51	
York County Supply Charge	\$12.21	
SC DHEC Fee	\$0.73	
Total Residential Purchased Water		\$31.54

#### York County Residential Wastewater Treatment

Wastewater Collection	\$25.70	
Usage of 3,700 gallons	\$13.47	
York County Wholesale Wastewater Base Charge	\$0.32	
Total York County Residential Wastewater Treatment		\$39.49

**Total Amount Due \$71.03**

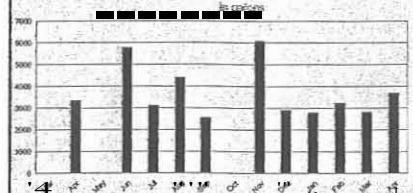
#### Summary of Service

Meter Reading	Meter #:	29037466
Current	702150	04/30/2011
Previous	698450	03/28/2011
Usage	3,700	Gallons
Number of Days:	33	
Average Daily Use:	112	Gallons
Average Daily Cost:	\$2.15	

#### Billing History



#### Consumption History



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

#### Messages

The Company is under the jurisdiction of the PSC. You may contact the ORS at 800-922-1531 with any complaints that remain unresolved after 7 days.  
 Paperless billing is now available. Please visit our Web Self Service site where you can obtain account information and register for paperless billing.  
 The site may be accessed by going to <http://www.uiwater.com/myaccount>.



Carolina Water Service Inc of SC

Phone: (800) 272-1919

Collections: (800) 272-1919

Customer Service: (800) 272-1919

[www.uiwater.com](http://www.uiwater.com)

Bill Date	Account Number	Due Date	Please Pay:
05/31/2011	[REDACTED]	6/27/2011	\$56.56

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED]

#### Activity Since Last Bill

Previous Balance	\$71.03	
Payments received as of 05/31/2011	\$-71.03	
Balance as of 05/31/2011		\$0.00

#### Residential Purchased Water

Water Distribution Base Charge	\$11.09	
Distribution Usage of 2,080 gallons at \$2.03 per 1,000 gallons	\$4.22	
York County Base Charge	\$0.15	
Water Supply Charge of 2,080 gallons at \$0.00326 per gallon	\$6.78	
SC DHEC Fee	\$0.73	
Total Residential Purchased Water		\$22.97

#### York County Residential Wastewater Treatment

Wastewater Collection	\$25.70	
Usage of 2,080 gallons at \$3.64 per 1000 gallons	\$7.57	
York County Wholesale Wastewater Base Charge	\$0.32	
Total York County Residential Wastewater Treatment		\$33.59

**Total Amount Due \$56.56**

#### Summary of Service

Meter Reading	Meter #	29037466
Current:	704230	05/29/2011
Previous	702150	04/01/2011
Usage	2,080 Gallons	
Number of Days:	29	
Average Daily Use:	72 Gallons	
Average Daily Cost	\$1.95	

#### Billing History

in dollars



#### Consumption History

in gallons



A fee of 1.5% per month will be added if unpaid by the due date.

Make check payable to: Carolina Water Service Inc of SC

#### Messages

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Carolina Water Service Inc of SC  
 Phone: (800) 272-1919  
 Collections: (800) 272-1919  
 Customer Service: (800) 272-1919  
[www.uiwater.com](http://www.uiwater.com)

Bill Date	Account Number	Due Date	Please Pay:
06/29/2011	[REDACTED]	7/25/2011	\$69.25

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED] LAKE WYLLIE, SC, 29710

#### Activity Since Last Bill

Previous Balance	\$56.56	
Payments received as of 06/29/2011	\$-56.56	
Balance as of 06/29/2011		\$0.00

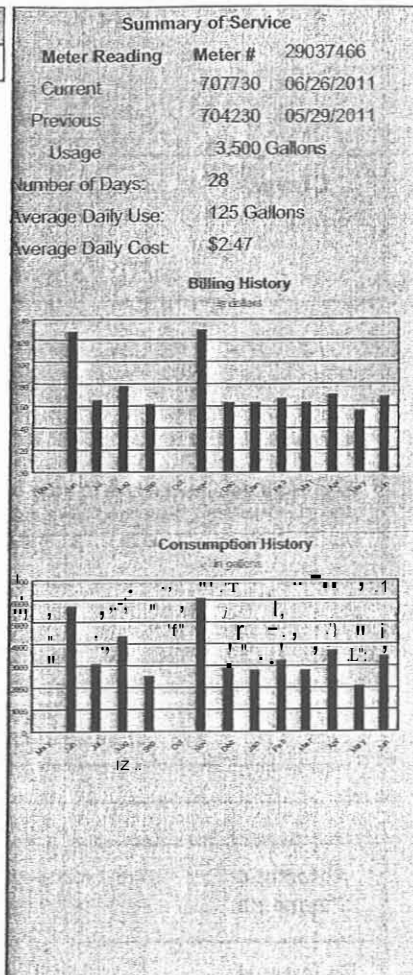
#### Residential Purchased Water

Water Distribution Base Charge	\$11.09	
Distribution Usage of 3,500 gallons at \$2.03 per 1,000 gallons	\$7.11	
York County Base Charge	\$0.15	
Water Supply Charge of 3,500 gallons at \$0.00326 per gallon	\$11.41	
SC DHEC Fee	\$0.73	
Total Residential Purchased Water		\$30.49

#### York County Residential Wastewater Treatment

Wastewater Collection	\$25.70	
Usage of 3,500 gallons at \$3.64 per 1000 gallons	\$12.74	
York County Wholesale Wastewater Base Charge	\$0.32	
Total York County Residential Wastewater Treatment		\$38.76

**Total Amount Due \$69.25**



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

#### Messages

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